



The Associated Press-NORC
Center for Public Affairs Research

Communication and Long-Term Care: Technology Use and Cultural Barriers among Hispanics

Conducted by The Associated Press-NORC Center for Public Affairs Research
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Interview dates: March 13-April 5, 2018

2018 Interviews: Nationally representative sample of 1,522 adults age 40 and older and 423 adults age 18-39, conducted using the AmeriSpeak® Panel, the probability-based panel of NORC at the University of Chicago

N=458 Hispanic adults, including 385 Hispanic adults age 40 and older

*Margin of error for the national sample: +/- 3.3 percentage points at the 95% confidence level
+/- 9.5 percentage points for the Hispanic oversample*

2017 Trend Data: Interviews were conducted using the AmeriSpeak Panel with a sample of adults age 40 and older

2013-2016 Trend Data: Interviews were conducted through a random digit dial telephone survey on landlines and cell phones with samples of adults age 40 and older

NOTE: All results show percentages among all respondents, unless otherwise labeled.

Q1. In general, how would you rate your overall health?

[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

| AP-NORC 3/13-4/5/18 | Excellent/ Very good NET | Excellent | Very good | Good | Poor/ Fair NET | Fair | Poor | DK | SKP/ REF |
|------------------------------------|--------------------------------|-----------|--------------|-----------|-------------------|------|------|----|-------------|
| All Hispanic adults (N=458) | 38 | 7 | 32 | 39 | 23 | 20 | 3 | - | * |
| Hispanic adults age 40+ (N=385) | 27 | 7 | 20 | 44 | 29 | 24 | 8 | - | * |

| AP-NORC Hispanic adults age 40+ | Excellent/ Very good NET | Excellent | Very good | Good | Poor/ Fair NET | Fair | Poor | DK | SKP/ REF |
|------------------------------------|--------------------------------|-----------|--------------|-----------|-------------------|------|------|----|-------------|
| 3/2-29/17 (N=310) | 41 | 10 | 31 | 30 | 29 | 24 | 4 | - | * |
| 2/18-4/9/16 (N=400) | 30 | 9 | 22 | 35 | 32 | 25 | 7 | 2 | 1 |
| 4/7-5/15/15 (N=419) | 29 | 11 | 18 | 34 | 36 | 25 | 11 | * | * |
| 3/13-4/23/14 (N=458) | 28 | 9 | 19 | 33 | 39 | 26 | 13 | - | * |

If age 40+

Q10. Some people need ongoing living assistance as they get older. This assistance can be help with things like keeping house, cooking, bathing, getting dressed, getting around, paying bills, remembering to take medicine, or just having someone check in to see that everything is okay. This help can happen at your own home, in a family member’s home, in a nursing home, or in a senior community. And, it can be provided by a family member, a friend, a volunteer, or a health care professional.

Are you currently receiving this kind of ongoing living assistance or not?

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 3/13-4/5/18 (N=385) | 5 | 94 | - | * |
| 3/2-29/17 (N=310) | 6 | 94 | - | * |
| 2/18-4/9/16 (N=400) | 7 | 93 | - | - |
| 4/7-5/15/15 (N=419) | 7 | 91 | 1 | - |
| 3/13-4/23/14 (N=458) | 11 | 89 | - | - |

If "No," "DON'T KNOW," "SKIPPED ON WEB", or "REFUSED" in Q10

Q11. Have you ever received ongoing living assistance like this or not?

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 3/13-4/5/18 (N=355) | 3 | 97 | - | * |
| 3/2-29/17 (N=294) | 4 | 96 | - | - |
| 2/18-4/9/16 (N=375) | 1 | 99 | 1 | - |
| 4/7-5/15/15 (N=385) | 6 | 94 | - | - |
| 3/13-4/23/14 (N=413) | 4 | 96 | - | - |

Q10/Q11 combined.

| AP-NORC Hispanic adults age 40+ | Currently or ever received ongoing living assistance | Never received assistance | DK | SKP/ REF |
|------------------------------------|---|------------------------------|----|-------------|
| 3/13-4/5/18 (N=458) | 8 | 92 | - | * |
| 3/2-29/17 (N=310) | 10 | 90 | - | - |
| 2/18-4/9/16 (N=400) | 8 | 92 | * | - |
| 4/7-5/15/15 (N=419) | 12 | 88 | - | - |
| 3/13-4/23/14 (N=458) | 15 | 85 | - | - |

If "Yes" in Q10 or "Yes" in Q11¹

Q13. Have you ever received ongoing living assistance from any of the following or not?

A family member

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 3/13-4/5/18 (N=43) | 53 | 46 | - | 1 |

A friend

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 3/13-4/5/18 (N=43) | 48 | 47 | - | 5 |

¹ From 2013-2017, respondents age 40 and older who answered that they had any experience receiving care in Q10 or Q11 were asked a follow-up question about the location where they most recently received care. Then, Q13 was only asked of those who said they had most recently received care in their own home, a friend or family member's home, or who did not respond to the question about the location of care. Those who said they most recently received care in a nursing home or senior community were not asked Q13. The question about the location of care was not asked in 2018.

A professional home health care aide

| | | | | |
|------------------------------------|-----|----|----|-------------|
| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
| 3/13-4/5/18 (N=43) | 39 | 59 | - | 2 |

If "Yes" to family member or friend in Q13

Q13_1. About how many hours [do/did] you receive unpaid care?

| | | | | | |
|------------------------------------|-----------------------------|---|------------------------------|----|-------------|
| AP-NORC Hispanic adults age 40+ | 5 hours per week or less | More than 5 hours per week but less than 10 hours per week | 10 hours per week or more | DK | SKP/ REF |
| 3/13-4/5/18 (N=34) | 51 | 17 | 27 | 5 | - |

Q14. [If age 18-39: Some people need ongoing living assistance as they get older. This assistance can be help with things like keeping house, cooking, bathing, getting dressed, getting around, paying bills, remembering to take medicine, or just having someone check in to see that everything is okay. This help can happen at your own home, in a family member's home, in a nursing home, or in a senior community. And, it can be provided by a family member, a friend, a volunteer, or a health care professional.]

Are you currently providing ongoing living assistance on a regular basis to a family member or close friend or not?

| | | | | |
|---------------------------------|-----|----|----|-------------|
| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
| All Hispanic adults (N=458) | 16 | 84 | - | * |
| Hispanic adults age 40+ (N=385) | 17 | 83 | - | * |

| | | | | |
|------------------------------------|-----|----|----|-------------|
| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
| 3/2-29/17 (N=419) | 15 | 85 | - | * |
| 2/18-4/9/16 (N=400) | 19 | 81 | * | - |
| 4/7-5/15/15 (N=419) | 21 | 78 | * | - |
| 3/13-4/23/14 (N=458) | 26 | 73 | - | - |

If "No," "DON'T KNOW," "SKIPPED ON WEB", OR "REFUSED" in Q14

Q15. Have you ever provided ongoing living assistance on a regular basis to a family member or close friend or not?

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|---------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=371) | 28 | 71 | - | 1 |
| Hispanic adults age 40+ (N=312) | 31 | 68 | - | 1 |

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 3/2-29/17 (N=261) | 27 | 72 | - | 1 |
| 2/18-4/9/16 (N=339) | 26 | 73 | 1 | * |
| 4/7-5/15/15 (N=338) | 27 | 73 | 1 | - |
| 3/13-4/23/14 (N=361) | 34 | 66 | - | 1 |

Q14/Q15 combined.

| AP-NORC 3/13-4/5/18 | Total ever provided care | Never provided care | DK | SKP/ REF |
|---------------------------------|-----------------------------|------------------------|----|-------------|
| All Hispanic adults (N=458) | 40 | 60 | - | 1 |
| Hispanic adults age 40+ (N=385) | 43 | 57 | - | 1 |

| AP-NORC Hispanic adults age 40+ | Total ever provided care | Never provided care | DK | SKP/ REF |
|------------------------------------|-----------------------------|------------------------|----|-------------|
| 3/2-29/17 (N=310) | 38 | 61 | * | 1 |
| 2/18-4/9/16 (N=400) | 40 | 59 | 1 | * |
| 4/7-5/15/15 (N=419) | 42 | 57 | * | - |
| 3/13-4/23/14 (N=458) | 51 | 48 | - | 1 |

If "Yes" in Q14 or "Yes" in Q15

Q16_1. About how many hours [do/did] you provide unpaid care?

| AP-NORC 3/13-4/5/18 | 5 hours per week or less | More than 5 hours per week but less than 10 hours per week | 10 hours per week or more | DK | SKP/ REF |
|---------------------------------|-----------------------------|---|------------------------------|----|-------------|
| All Hispanic adults (N=186) | 41 | 17 | 41 | - | 1 |
| Hispanic adults age 40+ (N=156) | 12 | 22 | 65 | - | 2 |

If "Yes" in Q14 or "Yes" in Q15

Q16_2. [Do/Did] you have the social and emotional support that you [need/needed] to provide ongoing living assistance to your older family member or friend? Would you say you [have/ had]...

| AP-NORC 3/13-4/5/18 | All/Most of the support you need(ed) NET | All of the support you need(ed) | Most of the support you need(ed) | Some of the support you need(ed) | None/Hardly any of the support you need(ed) NET | Hardly any of the support you need(ed) | None of the support you need(ed) | DK | SKP/ REF |
|------------------------------------|---|--|--|--|--|--|--|----|-------------|
| All Hispanic adults (N=186) | 57 | 26 | 32 | 27 | 16 | 9 | 7 | * | - |
| Hispanic adults age 40+ (N=156) | 46 | 25 | 21 | 32 | 22 | 9 | 13 | * | - |

If "Yes" in Q14 or "Yes" in Q15

Q16_3. How much [do/did] you rely on each of the following for the social and emotional support that you [need/needed] while providing ongoing living assistance?

[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

Your family

| AP-NORC 3/13-4/5/18 | A great deal/Quite a bit NET | A great deal | Quite a bit | A moderate amount | None at all/Only a little NET | Only a little | None at all | DK | SKP/ REF |
|------------------------------------|------------------------------------|-----------------|----------------|----------------------|-------------------------------------|------------------|----------------|----|-------------|
| All Hispanic adults (N=186) | 52 | 35 | 17 | 23 | 23 | 9 | 14 | - | 3 |
| Hispanic adults age 40+ (N=156) | 36 | 20 | 16 | 32 | 31 | 14 | 16 | - | 1 |

Your friends

| AP-NORC 3/13-4/5/18 | A great deal/Quite a bit NET | A great deal | Quite a bit | A moderate amount | None at all/Only a little NET | Only a little | None at all | DK | SKP/ REF |
|------------------------------------|------------------------------------|-----------------|----------------|----------------------|-------------------------------------|------------------|----------------|----|-------------|
| All Hispanic adults (N=186) | 28 | 15 | 13 | 14 | 54 | 25 | 30 | - | 3 |
| Hispanic adults age 40+ (N=156) | 20 | 7 | 14 | 18 | 60 | 22 | 38 | - | 1 |

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Health care providers

| AP-NORC 3/13-4/5/18 | A great deal/Quite a bit NET | A great deal | Quite a bit | A moderate amount | None at all/Only a little NET | Only a little | None at all | DK | SKP/ REF |
|---|---|-----------------|----------------|------------------------------|--|------------------|----------------|----|-------------|
| All Hispanic adults (<i>N</i> =186) | 35 | 11 | 23 | 32 | 33 | 17 | 15 | - | * |
| Hispanic adults age 40+ (<i>N</i> =156) | 23 | 6 | 17 | 30 | 46 | 27 | 19 | - | 1 |

Government programs

| AP-NORC 3/13-4/5/18 | A great deal/Quite a bit NET | A great deal | Quite a bit | A moderate amount | None at all/Only a little NET | Only a little | None at all | DK | SKP/ REF |
|---|---|-----------------|----------------|------------------------------|--|------------------|----------------|----|-------------|
| All Hispanic adults (<i>N</i> =186) | 17 | 8 | 9 | 16 | 58 | 14 | 43 | 8 | * |
| Hispanic adults age 40+ (<i>N</i> =156) | 11 | 2 | 10 | 10 | 62 | 26 | 36 | 16 | 1 |

Social media or other online support communities

| AP-NORC 3/13-4/5/18 | A great deal/Quite a bit NET | A great deal | Quite a bit | A moderate amount | None at all/Only a little NET | Only a little | None at all | DK | SKP/ REF |
|---|---|-----------------|----------------|------------------------------|--|------------------|----------------|----|-------------|
| All Hispanic adults (<i>N</i> =186) | 3 | * | 3 | 9 | 85 | 9 | 76 | * | 2 |
| Hispanic adults age 40+ (<i>N</i> =156) | 5 | * | 5 | 5 | 90 | 14 | 76 | * | - |

Faith-based organizations

| AP-NORC 3/13-4/5/18 | A great deal/Quite a bit NET | A great deal | Quite a bit | A moderate amount | None at all/Only a little NET | Only a little | None at all | DK | SKP/ REF |
|---|---|-----------------|----------------|------------------------------|--|------------------|----------------|----|-------------|
| All Hispanic adults (<i>N</i> =186) | 34 | 10 | 24 | 5 | 59 | 17 | 41 | - | 2 |
| Hispanic adults age 40+ (<i>N</i> =156) | 26 | 9 | 17 | 8 | 66 | 21 | 45 | - | * |

If "Yes" in Q14 or "Yes" in Q15

Q16_4. When you think about your personal experience providing ongoing living assistance, would you say you [feel/felt]...?

[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

| AP-NORC 3/13-4/5/18 | Extremely/ Very stressed NET | Extremely stressed | Very stressed | Moder- ately stressed | Not at all/Only a little stressed NET | Only a little stressed | Not at all stressed | DK | SKP/ REF |
|------------------------------------|---------------------------------------|-----------------------|------------------|-----------------------------|--|------------------------------|---------------------------|----|-------------|
| All Hispanic adults (N=186) | 26 | 10 | 15 | 50 | 24 | 18 | 6 | - | * |
| Hispanic adults age 40+ (N=156) | 28 | 4 | 24 | 40 | 31 | 20 | 11 | - | 1 |

If "Yes" in Q14 or "Yes" in Q15

Q16_5. [Do/Did] you ever feel like there [are things you are/were things you were] giving up in order to provide ongoing living assistance, or not?

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|---------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=186) | 63 | 37 | - | - |
| Hispanic adults age 40+ (N=156) | 57 | 43 | - | - |

If "Yes" in Q16_5

Q16_6. What [do/did] you ever feel like you [are/were] giving up in order to provide ongoing living assistance?

[OPEN-ENDED RESPONSE]

| AP-NORC 3/13-4/5/18 | Time, free time, leisure, or sleep | Sense of self, personal life, privacy, or having a life/ normal life | Time with family or children | Career, work, or educ- ation | Social life or social activities | Ability to leave the house, go places, or travel | Freedom or indep- endence | Money | Emot- ional well- being or mental health | Other | DK | SKP/ REF |
|--------------------------------------|--|---|--|---------------------------------------|--|--|------------------------------------|-------|--|-------|----|-------------|
| All Hispanic adults (N=104) | 34 | 11 | 6 | 10 | 8 | 8 | 2 | - | 2 | 1 | - | 16 |
| Hispanic adults age 40+ (N=80) | 30 | 12 | 12 | 15 | 9 | 16 | 1 | - | 2 | 2 | - | 1 |

Q17_1. Are you, or is anyone in your family, currently employing someone to provide in-home ongoing living assistance or not? In answering this question, do not include those who solely provide housekeeping assistance. This can include ongoing living assistance for yourself, a family member, or a friend.

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|---------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=458) | 16 | 84 | * | - |
| Hispanic adults age 40+ (N=385) | 6 | 93 | 1 | - |

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 3/2-29/17 (N=310) | 11 | 89 | - | - |
| 2/18-4/9/16 (N=400) | 4 | 96 | - | * |
| 4/7-5/15/15 (N=419) | 5 | 93 | 1 | - |
| 3/13-4/23/14 (N=458) | 12 | 88 | - | - |

Q17_2. Would you say that the idea of getting older is...

[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

| AP-NORC 3/13-4/5/18 | Something you are very comfortable thinking about | Something you are somewhat comfortable thinking about | Something you would rather not think about | DK | SKP/ REF |
|---------------------------------|---|--|--|----|-------------|
| All Hispanic adults (N=458) | 17 | 37 | 46 | * | - |
| Hispanic adults age 40+ (N=385) | 20 | 31 | 49 | * | - |

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If age 18-39 or if "No", "DON'T KNOW", "SKIPPED ON WEB", or "REFUSED" in Q10

Q18. How likely do you think it is that you will personally require ongoing living assistance some day?

Would you say extremely likely, very likely, somewhat likely, not too likely or not at all likely?

[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

| AP-NORC 3/13-4/5/18 | Extremely/ Very likely NET | Extremely likely | Very likely | Somewhat likely | Not at all/ Not too likely NET | Not too likely | Not at all likely | DK | SKP/ REF |
|------------------------------------|---|---------------------|----------------|----------------------------|---|----------------------|-------------------------|----|-------------|
| All Hispanic adults (N=428) | 20 | 3 | 16 | 44 | 34 | 30 | 4 | 2 | * |
| Hispanic adults age 40+ (N=355) | 20 | 3 | 17 | 43 | 32 | 26 | 7 | 4 | 1 |

| AP-NORC Hispanic adults age 40+ | Extremely/ Very likely NET | Extremely likely | Very likely | Somewhat likely | Not at all/ Not too likely NET | Not too likely | Not at all likely | DK | SKP/ REF |
|------------------------------------|---|---------------------|----------------|----------------------------|---|----------------------|-------------------------|----|-------------|
| 3/2-29/17 (N=294) | 13 | 3 | 11 | 41 | 43 | 25 | 19 | 2 | - |
| 2/18-4/9/16 (N=375) | 14 | 3 | 10 | 37 | 32 | 15 | 17 | 15 | 3 |
| 4/7-5/15/15 (N=385) | 22 | 5 | 16 | 37 | 37 | 21 | 17 | 4 | - |
| 3/13-4/23/14 (N=413) | 32 | 9 | 23 | 38 | 26 | 17 | 9 | 4 | 1 |

Asked if "No", "DON'T KNOW", "SKIPPED ON WEB", OR "REFUSED" in Q14

Q19. How likely do you think it is that an aging family member or close friend will need ongoing living assistance in the next five years? Would you say extremely likely, very likely, somewhat likely, not too likely or not at all likely?

[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

| AP-NORC 3/13-4/5/18 | Extremely/ Very likely NET | Extremely likely | Very likely | Somewhat likely | Not at all/ Not too likely NET | Not too likely | Not at all likely | DK | SKP/ REF |
|------------------------------------|---|---------------------|----------------|----------------------------|---|----------------------|-------------------------|----|-------------|
| All Hispanic adults (N=371) | 28 | 10 | 18 | 40 | 31 | 19 | 12 | * | * |
| Hispanic adults age 40+ (N=312) | 34 | 11 | 23 | 37 | 28 | 16 | 12 | 1 | * |

| AP-NORC Hispanic adults age 40+ | Extremely/ Very likely NET | Extremely likely | Very likely | Somewhat likely | Not at all/ Not too likely NET | Not too likely | Not at all likely | DK | SKP/ REF |
|------------------------------------|---|---------------------|----------------|----------------------------|---|----------------------|-------------------------|----|-------------|
| 3/2-29/17 (N=261) | 25 | 6 | 19 | 26 | 50 | 31 | 18 | * | - |
| 2/18-4/9/16 (N=339) | 22 | 8 | 14 | 27 | 40 | 15 | 25 | 11 | 1 |
| 4/7-5/15/15 (N=338) | 29 | 8 | 21 | 24 | 42 | 19 | 23 | 5 | * |
| 3/13-4/23/14 (N=361) | 40 | 16 | 24 | 29 | 27 | 11 | 16 | 3 | 1 |

If "Somewhat likely", "Very likely", or "Extremely likely" in Q19

Q19C. Do you think you, personally, will be responsible for providing that ongoing living assistance, or will someone else be providing that care?

| AP-NORC 3/13-4/5/18 | You | Someone else | Combination ² | DK | SKP/ REF |
|---------------------------------|-----|-----------------|--------------------------|----|-------------|
| All Hispanic adults (N=257) | 19 | 34 | 45 | 1 | * |
| Hispanic adults age 40+ (N=221) | 12 | 44 | 42 | 3 | * |

| AP-NORC Hispanic adults age 40+ | You | Someone else | Combination ² | DK | SKP/ REF |
|------------------------------------|-----|-----------------|--------------------------|----|-------------|
| 3/2-29/17 (N=141) | 25 | 41 | 33 | - | - |
| 2/18-4/9/16 (N=161) | 27 | 51 | 5 | 15 | 3 |
| 4/7-5/15/15 (N=184) | 27 | 51 | 14 | 8 | - |
| 3/13-4/23/14 (N=233) | 29 | 58 | 7 | 5 | 1 |

If "You" or "Combination" in Q19C

Q19D. Do you, personally, feel extremely prepared, very prepared, somewhat prepared, not too prepared, or not at all prepared to provide ongoing living assistance to that aging family member or friend?

[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

| AP-NORC 3/13-4/5/18 | Extremely/ Very prepared NET | Extremely prepared | Very pre- pared | Somewhat prepared | Not at all/ Not too prepared NET | Not too pre- pared | Not at all pre- pared | DK | SKP/ REF |
|------------------------------------|---------------------------------------|-----------------------|-----------------------|----------------------|---|-----------------------------|--------------------------------|----|-------------|
| All Hispanic adults (N=142) | 8 | 1 | 7 | 46 | 46 | 34 | 12 | * | - |
| Hispanic adults age 40+ (N=119) | 18 | 4 | 15 | 36 | 46 | 28 | 17 | * | - |

| AP-NORC Hispanic adults age 40+ | Extremely/ Very prepared NET | Extremely prepared | Very pre- pared | Somewhat prepared | Not at all/ Not too prepared NET | Not too pre- pared | Not at all pre- pared | DK | SKP/ REF |
|------------------------------------|---------------------------------------|-----------------------|-----------------------|----------------------|---|-----------------------------|--------------------------------|----|-------------|
| 3/2-29/17 (N=78) | 11 | 1 | 10 | 58 | 32 | 22 | 10 | - | - |
| 2/18-4/9/16 (N=54) | 33 | 7 | 26 | 29 | 34 | 19 | 14 | 1 | 3 |
| 4/7-5/15/15 (N=68) | 15 | 5 | 10 | 37 | 48 | 28 | 20 | - | - |
| 3/13-4/23/14 (N=81) | 21 | 7 | 14 | 50 | 29 | 20 | 9 | - | - |

² This option was presented on the web version of the questionnaire in 2017-2018. It was a volunteered option for telephone respondents in 2013-2018.

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If "You" or "Combination" in Q19C

Q19F. How confident are you that you will have the social and emotional support you need while providing ongoing living assistance? Would you say...

[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

| AP-NORC 3/13-4/5/18 | Extremely/ Very confident NET | Extremely confident | Very confi- dent | Somewhat confident | Not at all/ Not too confident NET | Not too confi- dent | Not confi- dent at all | DK | SKP/ REF |
|------------------------------------|--|------------------------|------------------------|-------------------------------|--|------------------------------|---------------------------------|----|-------------|
| All Hispanic adults (N=142) | 30 | 3 | 27 | 30 | 32 | 28 | 4 | - | 8 |
| Hispanic adults age 40+ (N=119) | 24 | 1 | 23 | 42 | 34 | 30 | 4 | - | - |

Q20. Just a guess, what is your best estimate of the percentage of Americans over age 65 who will need some form of ongoing living assistance in their lifetimes?

| AP-NORC 3/13-4/5/18 | 0% to 19% | 20% to 39% | 40% to 59% | [CORRECT ANSWER] 60 to 79% | 80 to 100% | DK | SKP/ REF |
|---------------------------------|-----------|------------|------------|----------------------------------|------------|----|-------------|
| All Hispanic adults (N=458) | 4 | 16 | 33 | 35 | 10 | 1 | 1 |
| Hispanic adults age 40+ (N=385) | 6 | 18 | 19 | 34 | 19 | 2 | 1 |

Q23. Thinking about your [current/possible] needs for ongoing living assistance, how confident are you that you will have the financial resources to pay for any care you need as you get older?

[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

| | Extremely/ Very confident NET | Extremely confident | Very confi- dent | Somewhat confident | Not at all/ Not too confident NET | Not too confi- dent | Not confi- dent at all | DK | SKP/ REF |
|------------------------------------|--|------------------------|------------------------|-------------------------------|--|------------------------------|---------------------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (N=458) | 18 | 5 | 13 | 36 | 45 | 32 | 13 | * | - |
| Hispanic adults age 40+ (N=385) | 15 | 9 | 6 | 32 | 53 | 32 | 21 | * | - |

| | Extremely/ Very confident NET | Extremely confident | Very confi- dent | Somewhat confident | Not at all/ Not too confident NET | Not too confi- dent | Not confi- dent at all | DK | SKP/ REF |
|------------------------------------|--|------------------------|------------------------|-------------------------------|--|------------------------------|---------------------------------|----|-------------|
| AP-NORC Hispanic adults age 40+ | | | | | | | | | |
| 3/2-29/17 (N=310) | 18 | 3 | 15 | 33 | 48 | 31 | 17 | * | - |
| 2/18-4/9/16 (N=400) | 33 | 9 | 23 | 28 | 36 | 21 | 14 | 4 | * |
| 4/7-5/15/15 (N=419) | 23 | 7 | 17 | 36 | 40 | 15 | 25 | 1 | - |
| 3/13-4/23/14 (N=458) | 21 | 6 | 15 | 28 | 50 | 26 | 23 | 1 | * |

If age 40+

Q24_1. Thinking about your [current/possible] needs for ongoing living assistance, how much do you think you will rely on each of the following sources to support any care you need as you get older?

[ITEMS RANDOMIZED; HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

Your personal savings or investments

| | Completely /Quite a bit NET | Completely | Quite a bit | A moderate amount | Not at all/ Only a little NET | Only a little | Not at all | DK | SKP/ REF |
|------------------------------------|--|------------|----------------|----------------------------------|--|------------------|---------------|----|-------------|
| AP-NORC Hispanic adults age 40+ | | | | | | | | | |
| 3/13-4/5/18 (N=385) | 31 | 11 | 20 | 24 | 44 | 21 | 23 | * | * |
| 3/2-29/17 (N=310) | 36 | 13 | 24 | 19 | 44 | 18 | 26 | * | * |
| 2/18-4/9/16 (N=400) | 28 | 13 | 14 | 15 | 51 | 24 | 27 | 4 | 2 |

A pension

| | Completely /Quite a bit NET | Completely | Quite a bit | A moderate amount | Not at all/ Only a little NET | Only a little | Not at all | DK | SKP/ REF |
|------------------------------------|--|------------|----------------|----------------------------------|--|------------------|---------------|----|-------------|
| AP-NORC Hispanic adults age 40+ | | | | | | | | | |
| 3/13-4/5/18 (N=385) | 28 | 15 | 13 | 19 | 49 | 10 | 39 | 2 | 1 |
| 3/2-29/17 (N=310) | 32 | 13 | 19 | 17 | 50 | 12 | 38 | - | 1 |
| 2/18-4/9/16 (N=400) | 23 | 13 | 11 | 23 | 46 | 17 | 29 | 5 | 2 |

Communication and Long-Term Care: Technology Use and Cultural Barriers among Hispanics

Social Security

| AP-NORC Hispanic adults age 40+ | Completely /Quite a bit NET | Completely | Quite a bit | A moderate amount | Not at all/ Only a little NET | Only a little | Not at all | DK | SKP/ REF |
|------------------------------------|-----------------------------------|------------|----------------|-------------------------|-------------------------------------|------------------|---------------|----|-------------|
| 3/13-4/5/18 (N=385) | 40 | 25 | 15 | 30 | 29 | 20 | 8 | 2 | * |
| 3/2-29/17 (N=310) | 42 | 16 | 27 | 20 | 37 | 15 | 22 | * | 1 |
| 2/18-4/9/16 (N=400) | 29 | 15 | 14 | 22 | 41 | 27 | 15 | 6 | 1 |

Sources of future income other than Social Security, a pension, or your personal savings or investments

| AP-NORC Hispanic adults age 40+ | Completely /Quite a bit NET | Completely | Quite a bit | A moderate amount | Not at all/ Only a little NET | Only a little | Not at all | DK | SKP/ REF |
|------------------------------------|-----------------------------------|------------|----------------|-------------------------|-------------------------------------|------------------|---------------|----|-------------|
| 3/13-4/5/18 (N=385) | 22 | 8 | 13 | 15 | 59 | 22 | 37 | 1 | 4 |
| 3/2-29/17 (N=310) | 28 | 10 | 19 | 18 | 53 | 12 | 41 | - | 1 |
| 2/18-4/9/16 (N=400) | 17 | 7 | 10 | 12 | 56 | 17 | 40 | 10 | 4 |

A family member's ability to provide care at no cost

| AP-NORC Hispanic adults age 40+ | Completely /Quite a bit NET | Completely | Quite a bit | A moderate amount | Not at all/ Only a little NET | Only a little | Not at all | DK | SKP/ REF |
|------------------------------------|-----------------------------------|------------|----------------|-------------------------|-------------------------------------|------------------|---------------|----|-------------|
| 3/13-4/5/18 (N=385) | 20 | 8 | 12 | 17 | 58 | 27 | 31 | 3 | 2 |
| 3/2-29/17 (N=310) | 21 | 4 | 17 | 16 | 62 | 24 | 38 | - | 1 |
| 2/18-4/9/16 (N=400) | 20 | 13 | 7 | 16 | 55 | 15 | 40 | 8 | 2 |

Medicaid, which is a government health care coverage program for low income people and people with certain disabilities

| AP-NORC Hispanic adults age 40+ | Completely /Quite a bit NET | Completely | Quite a bit | A moderate amount | Not at all/ Only a little NET | Only a little | Not at all | DK | SKP/ REF |
|------------------------------------|-----------------------------------|------------|----------------|-------------------------|-------------------------------------|------------------|---------------|----|-------------|
| 3/13-4/5/18 (N=385) | 33 | 19 | 14 | 18 | 45 | 22 | 23 | 2 | 2 |
| 3/2-29/17 (N=310) | 25 | 8 | 17 | 12 | 63 | 22 | 41 | * | 1 |
| 2/18-4/9/16 (N=400) | 24 | 15 | 9 | 19 | 44 | 14 | 29 | 12 | 1 |

Medicare, which is the national health care insurance program mainly for seniors

| AP-NORC Hispanic adults age 40+ | Completely /Quite a bit NET | Completely | Quite a bit | A moderate amount | Not at all/ Only a little NET | Only a little | Not at all | DK | SKP/ REF |
|------------------------------------|-----------------------------------|------------|----------------|-------------------------|-------------------------------------|------------------|---------------|----|-------------|
| 3/13-4/5/18 (N=385) | 45 | 25 | 20 | 22 | 30 | 18 | 12 | 1 | 2 |
| 3/2-29/17 (N=310) | 49 | 22 | 27 | 17 | 33 | 14 | 19 | - | * |
| 2/18-4/9/16 (N=400) | 37 | 22 | 14 | 18 | 35 | 13 | 21 | 10 | 1 |

Communication and Long-Term Care: Technology Use and Cultural Barriers among Hispanics

Long-term care insurance, which is extra insurance that covers expenses of ongoing living assistance

| AP-NORC Hispanic adults age 40+ | Completely /Quite a bit NET | Completely | Quite a bit | A moderate amount | Not at all/ Only a little NET | Only a little | Not at all | DK | SKP/ REF |
|------------------------------------|-----------------------------------|------------|----------------|-------------------------|-------------------------------------|------------------|---------------|----|-------------|
| 3/13-4/5/18 (N=385) | 25 | 9 | 15 | 19 | 52 | 16 | 36 | 3 | 2 |
| 3/2-29/17 (N=310) | 27 | 9 | 18 | 20 | 52 | 14 | 39 | - | * |
| 2/18-4/9/16 (N=400) | 15 | 6 | 9 | 15 | 52 | 10 | 42 | 16 | 1 |

Q24_2. How confident are you that that each of the following will continue to provide at least the same level of benefits five years from now that it provides today?

[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

Social Security

| AP-NORC 3/13-4/5/18 | Extremely/ Very confident NET | Extremely confident | Very confi- dent | Somewhat confident | Not at all/ Not too confident NET | Not too confi- dent | Not confi- dent at all | DK | SKP/ REF |
|------------------------------------|--|------------------------|------------------------|-----------------------|--|------------------------------|---------------------------------|----|-------------|
| All Hispanic adults (N=458) | 23 | 6 | 17 | 32 | 45 | 29 | 16 | * | * |
| Hispanic adults age 40+ (N=385) | 20 | 9 | 12 | 42 | 36 | 25 | 11 | 1 | 1 |

Medicare [*If age 18-39: which is the national health care insurance program mainly for seniors*]

| AP-NORC 3/13-4/5/18 | Extremely/ Very confident NET | Extremely confident | Very confi- dent | Somewhat confident | Not at all/ Not too confident NET | Not too confi- dent | Not confi- dent at all | DK | SKP/ REF |
|------------------------------------|--|------------------------|------------------------|-----------------------|--|------------------------------|---------------------------------|----|-------------|
| All Hispanic adults (N=458) | 22 | 5 | 18 | 33 | 44 | 30 | 13 | * | * |
| Hispanic adults age 40+ (N=385) | 20 | 8 | 12 | 43 | 35 | 24 | 11 | 1 | 1 |

Medicaid [*If age 18-39: which is a government health care program for low income people and people with certain disabilities*]

| AP-NORC 3/13-4/5/18 | Extremely/ Very confident NET | Extremely confident | Very confi- dent | Somewhat confident | Not at all/ Not too confident NET | Not too confi- dent | Not confi- dent at all | DK | SKP/ REF |
|------------------------------------|--|------------------------|------------------------|-----------------------|--|------------------------------|---------------------------------|----|-------------|
| All Hispanic adults (N=458) | 21 | 5 | 16 | 29 | 49 | 35 | 14 | 1 | 1 |
| Hispanic adults age 40+ (N=385) | 16 | 9 | 7 | 39 | 42 | 26 | 16 | 1 | 2 |

If age 18-39

Q24_3. How confident are you that that each of the following will continue to provide at least the same level of benefits that it provides today when it comes time for you to need them?

[ITEMS RANDOMIZED; HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

Medicare, which is the national health care insurance program mainly for seniors

| | Extremely/ Very confident NET | Extremely confident | Very confi- dent | Somewhat confident | Not at all/ Not too confident NET | Not too confi- dent | Not confi- dent at all | DK | SKP/ REF |
|-------------------------------------|--|------------------------|------------------------|-------------------------------|--|------------------------------|---------------------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (<i>N</i> =73) | 12 | - | 12 | 32 | 56 | 32 | 23 | - | - |

Medicaid, which is a government health care program for low income people and people with certain disabilities

| | Extremely/ Very confident NET | Extremely confident | Very confi- dent | Somewhat confident | Not at all/ Not too confident NET | Not too confi- dent | Not confi- dent at all | DK | SKP/ REF |
|-------------------------------------|--|------------------------|------------------------|-------------------------------|--|------------------------------|---------------------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (<i>N</i> =73) | 12 | - | 12 | 39 | 49 | 19 | 30 | - | - |

Social Security

| | Extremely/ Very confident NET | Extremely confident | Very confi- dent | Somewhat confident | Not at all/ Not too confident NET | Not too confi- dent | Not confi- dent at all | DK | SKP/ REF |
|-------------------------------------|--|------------------------|------------------------|-------------------------------|--|------------------------------|---------------------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (<i>N</i> =73) | 13 | 3 | 10 | 36 | 51 | 19 | 33 | - | - |

If Hispanic

HISP_4. [If any experience with long-term care: Thinking about your personal experience with ongoing living assistance...]

How often have you had difficulty communicating with a health care provider while getting care for yourself or a loved one because of a...

[ITEMS RANDOMIZED; HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

Language barrier

| AP-NORC 3/13-4/5/18 | Often | Sometimes | Rarely | Never | DK | SKP/ REF |
|---------------------------------|-------|-----------|--------|-------|----|-------------|
| All Hispanic adults (N=458) | 4 | 22 | 23 | 50 | * | 1 |
| Hispanic adults age 40+ (N=385) | 4 | 23 | 20 | 53 | * | * |

| AP-NORC Hispanic adults age 40+ | Often | Sometimes | Rarely | Never | DK | SKP/ REF |
|------------------------------------|-------|-----------|--------|-------|----|-------------|
| 3/2-29/17 (N=310) | 9 | 21 | 15 | 53 | - | 3 |

Cultural barrier

| AP-NORC 3/13-4/5/18 | Often | Sometimes | Rarely | Never | DK | SKP/ REF |
|---------------------------------|-------|-----------|--------|-------|----|-------------|
| All Hispanic adults (N=458) | 3 | 21 | 20 | 53 | * | 2 |
| Hispanic adults age 40+ (N=385) | 2 | 18 | 21 | 56 | 1 | 2 |

| AP-NORC Hispanic adults age 40+ | Often | Sometimes | Rarely | Never | DK | SKP/ REF |
|------------------------------------|-------|-----------|--------|-------|----|-------------|
| 3/2-29/17 (N=310) | 7 | 19 | 21 | 49 | * | 3 |

If ever experienced a language or cultural barrier in HISP_4

HISP_7. When you have had difficulty communicating with a health care provider, did you seek out any of the following for help, or not?

[ITEMS RANDOMIZED]

Other family members

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|---------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=256) | 50 | 47 | - | 3 |
| Hispanic adults age 40+ (N=209) | 57 | 42 | - | * |

A translator

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|---------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=256) | 29 | 71 | - | * |
| Hispanic adults age 40+ (N=209) | 45 | 55 | - | * |

Materials in your native language that were not initially made available

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|---------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=256) | 20 | 79 | * | * |
| Hispanic adults age 40+ (N=209) | 37 | 62 | * | 1 |

Help from charitable organizations or religious groups

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|---------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=256) | 11 | 87 | - | 1 |
| Hispanic adults age 40+ (N=209) | 14 | 85 | - | 1 |

Help from public community services

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|---------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=256) | 27 | 72 | - | 2 |
| Hispanic adults age 40+ (N=209) | 28 | 72 | - | 1 |

Another doctor or health care provider

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|---------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=256) | 50 | 50 | - | * |
| Hispanic adults age 40+ (N=209) | 41 | 58 | - | * |

Communication and Long-Term Care: Technology Use and Cultural Barriers among Hispanics

Social media

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|---------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=256) | 12 | 87 | - | * |
| Hispanic adults age 40+ (N=209) | 15 | 84 | - | 1 |

The Medicare or Medicaid website

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|---------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=256) | 20 | 80 | - | * |
| Hispanic adults age 40+ (N=209) | 17 | 82 | - | * |

Other online sources

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|---------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=256) | 26 | 74 | - | * |
| Hispanic adults age 40+ (N=209) | 29 | 70 | - | 1 |

If Hispanic

HISP_8. *[If any experience with long-term care: Thinking about your personal experience with ongoing living assistance...]*

Have you ever used a translator when communicating with a health care provider for yourself or a loved one, or not?

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|---------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=458) | 26 | 74 | - | - |
| Hispanic adults age 40+ (N=385) | 28 | 72 | - | - |

If "Yes" in HISP_8

HISP_9. [If any experience with long-term care: Thinking about your personal experience with ongoing living assistance...]

Who has acted as a translator for you or your loved one when you needed one to communicate with a health care provider?

Please select all that apply.

| | Another family member or friend | A professional translator you or your loved one hired | A professional translator who worked with the health care provider | Another staff member at the health care provider who was not a professional translator | Someone else, please specify | DK | SKP/REF |
|---------------------------------|---------------------------------|---|--|--|------------------------------|----|---------|
| AP-NORC 3/13-4/5/18 | | | | | | | |
| All Hispanic adults (N=136) | 52 | 8 | 50 | 18 | 1 | - | 4 |
| Hispanic adults age 40+ (N=120) | 57 | 8 | 49 | 18 | 2 | - | 7 |

If Hispanic

HISP_10. Have you heard of the program that allows for Medicare or Medicaid to provide a free translator for patients who need one when communicating with a health care provider, or not?

| AP-NORC 3/13-4/5/18 | Yes, I have heard that | No, I have not heard that | DK | SKP/REF |
|---------------------------------|------------------------|---------------------------|----|---------|
| All Hispanic adults (N=458) | 32 | 68 | - | * |
| Hispanic adults age 40+ (N=385) | 36 | 63 | - | * |

If Hispanic

HISP_11. Thinking about the care needs of older Latinos in your area, would it be easy, difficult, or neither easy nor difficult to find a home health care aide that...?

Provides the kinds of food they are used to

| AP-NORC 3/13-4/5/18 | Very/ Moderately easy NET | Very easy | Moderately easy | Neither easy nor difficult | Very/ Moderately difficult NET | Moderately difficult | Very difficult | DK | SKP/REF |
|---------------------------------|---------------------------|-----------|-----------------|----------------------------|--------------------------------|----------------------|----------------|----|---------|
| All Hispanic adults (N=458) | 30 | 11 | 19 | 28 | 38 | 33 | 5 | 1 | 2 |
| Hispanic adults age 40+ (N=385) | 38 | 16 | 22 | 30 | 27 | 21 | 6 | 2 | 2 |

Communication and Long-Term Care: Technology Use and Cultural Barriers among Hispanics

Is respectful of their religious or spiritual beliefs

| | Very/ Moderately easy NET | Very easy | Moderately easy | Neither easy nor difficult | Very/ Moderately difficult NET | Moderately difficult | Very difficult | DK | SKP/ REF |
|------------------------------------|--|--------------|--------------------|---|---|-------------------------|-------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (N=458) | 51 | 15 | 36 | 39 | 9 | 6 | 3 | * | * |
| Hispanic adults age 40+ (N=385) | 52 | 24 | 28 | 33 | 13 | 9 | 5 | 1 | 1 |

Speaks their language

| | Very/ Moderately easy NET | Very easy | Moderately easy | Neither easy nor difficult | Very/ Moderately difficult NET | Moderately difficult | Very difficult | DK | SKP/ REF |
|------------------------------------|--|--------------|--------------------|---|---|-------------------------|-------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (N=458) | 47 | 14 | 33 | 30 | 23 | 13 | 10 | * | * |
| Hispanic adults age 40+ (N=385) | 51 | 22 | 29 | 28 | 21 | 13 | 7 | * | * |

If Hispanic

HISP_12. Still thinking about the care needs of older Latinos in your area, would it be easy, difficult, or neither easy nor difficult to find a nursing home...?

That provides the kinds of food they are used to

| | Very/ Moderately easy NET | Very easy | Moderately easy | Neither easy nor difficult | Very/ Moderately difficult NET | Moderately difficult | Very difficult | DK | SKP/ REF |
|------------------------------------|--|--------------|--------------------|---|---|-------------------------|-------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (N=458) | 23 | 8 | 16 | 38 | 37 | 25 | 11 | 1 | * |
| Hispanic adults age 40+ (N=385) | 32 | 13 | 19 | 30 | 35 | 23 | 12 | 3 | 1 |

Communication and Long-Term Care: Technology Use and Cultural Barriers among Hispanics

With staff that is respectful of their religious or spiritual beliefs

| AP-NORC 3/13-4/5/18 | Very/ Moderately easy NET | Very easy | Moderately easy | Neither easy nor difficult | Very/ Moderately difficult NET | Moderately difficult | Very difficult | DK | SKP/ REF |
|------------------------------------|--|--------------|--------------------|---|---|-------------------------|-------------------|----|-------------|
| All Hispanic adults (N=458) | 35 | 11 | 24 | 40 | 23 | 20 | 3 | 2 | * |
| Hispanic adults age 40+ (N=385) | 38 | 17 | 21 | 34 | 24 | 19 | 6 | 3 | * |

With staff who speak their language

| AP-NORC 3/13-4/5/18 | Very/ Moderately easy NET | Very easy | Moderately easy | Neither easy nor difficult | Very/ Moderately difficult NET | Moderately difficult | Very difficult | DK | SKP/ REF |
|------------------------------------|--|--------------|--------------------|---|---|-------------------------|-------------------|----|-------------|
| All Hispanic adults (N=458) | 39 | 14 | 25 | 35 | 25 | 19 | 6 | 1 | * |
| Hispanic adults age 40+ (N=385) | 41 | 21 | 20 | 29 | 27 | 19 | 8 | 2 | * |

If Hispanic

HISP_13. Still thinking about the care needs of older Latinos in your area, would it be easy, difficult, or neither easy nor difficult to find an assisted living facility...?

That provides the kinds of food they are used to

| AP-NORC 3/13-4/5/18 | Very/ Moderately easy NET | Very easy | Moderately easy | Neither easy nor difficult | Very/ Moderately difficult NET | Moderately difficult | Very difficult | DK | SKP/ REF |
|------------------------------------|--|--------------|--------------------|---|---|-------------------------|-------------------|----|-------------|
| All Hispanic adults (N=458) | 28 | 8 | 20 | 40 | 31 | 25 | 6 | 1 | * |
| Hispanic adults age 40+ (N=385) | 35 | 13 | 22 | 33 | 31 | 25 | 6 | 1 | 1 |

Communication and Long-Term Care: Technology Use and Cultural Barriers among Hispanics

With staff that is respectful of their religious or spiritual beliefs

| | Very/ Moderately easy NET | Very easy | Moderately easy | Neither easy nor difficult | Very/ Moderately difficult NET | Moderately difficult | Very difficult | DK | SKP/ REF |
|------------------------------------|--|--------------|--------------------|---|---|-------------------------|-------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (N=458) | 35 | 12 | 23 | 40 | 24 | 19 | 5 | * | * |
| Hispanic adults age 40+ (N=385) | 46 | 20 | 26 | 33 | 21 | 16 | 4 | * | 1 |

With staff who speak their language

| | Very/ Moderately easy NET | Very easy | Moderately easy | Neither easy nor difficult | Very/ Moderately difficult NET | Moderately difficult | Very difficult | DK | SKP/ REF |
|------------------------------------|--|--------------|--------------------|---|---|-------------------------|-------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (N=458) | 40 | 12 | 28 | 30 | 29 | 25 | 4 | * | 1 |
| Hispanic adults age 40+ (N=385) | 44 | 19 | 25 | 29 | 26 | 21 | 5 | * | 1 |

If age 40+

Q27. How much planning, if any, [did you do/have you done] for your own needs for ongoing living assistance?

[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

| | A great deal/Quite a bit NET | A great deal | Quite a bit | A moderate amount | None at all/Only a little NET | Only a little | None at all | DK | SKP/ REF |
|------------------------------------|---|-----------------|----------------|------------------------------|--|------------------|----------------|----|-------------|
| AP-NORC Hispanic adults age 40+ | | | | | | | | | |
| 3/13-4/5/18 (N=385) | 8 | 2 | 6 | 22 | 69 | 25 | 44 | * | 1 |
| 3/2-29/17 (N=310) | 17 | 8 | 9 | 20 | 63 | 22 | 40 | - | * |
| 2/18-4/9/16 (N=400) | 16 | 6 | 10 | 19 | 62 | 24 | 38 | 3 | 1 |
| 4/7-5/15/15 (N=419) | 12 | 4 | 8 | 29 | 59 | 27 | 32 | 1 | - |
| 3/13-4/23/14 (N=458) | 10 | 4 | 6 | 16 | 73 | 22 | 51 | * | * |

If age 40+

Q28. [If "None at all" in Q27: The following actions might be considered planning for living assistance even if you haven't thought about them that way.]

What actions have you taken to plan for your own needs as you age? Have you done each of the following or not?

[ITEMS RANDOMIZED]

Set aside money to pay for ongoing living assistance expenses including nursing home care, senior community, or care from a home healthcare aide

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 3/13-4/5/18 (N=385) | 23 | 77 | - | * |
| 3/2-29/17 (N=310) | 35 | 63 | * | 1 |
| 2/18-4/9/16 (N=400) | 29 | 70 | 1 | * |
| 4/7-5/15/15 (N=419) | 25 | 75 | * | - |
| 3/13-4/23/14 (N=458) | 15 | 84 | 1 | 1 |

Discussed your preferences for the kinds of ongoing living assistance you do or do not want with your family

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 3/13-4/5/18 (N=385) | 25 | 75 | - | * |
| 3/2-29/17 (N=310) | 46 | 54 | - | - |
| 2/18-4/9/16 (N=400) | 32 | 67 | 1 | 1 |
| 4/7-5/15/15 (N=419) | 31 | 68 | * | * |
| 3/13-4/23/14 (N=458) | 26 | 74 | - | - |

Created a legal document such as a living will or advance treatment directive that allows someone you trust to make decisions for you if you cannot on your own

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 3/13-4/5/18 (N=385) | 19 | 81 | - | * |
| 3/2-29/17 (N=310) | 35 | 65 | - | - |
| 2/18-4/9/16 (N=400) | 30 | 70 | * | - |
| 4/7-5/15/15 (N=419) | 34 | 66 | - | * |
| 3/13-4/23/14 (N=458) | 30 | 70 | * | 1 |

Communication and Long-Term Care: Technology Use and Cultural Barriers among Hispanics

Looked for information about aging issues or ongoing living assistance³

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 3/13-4/5/18 (N=385) | 12 | 87 | - | 1 |
| 3/2-29/17 (N=310) | 22 | 78 | - | - |
| 2/18-4/9/16 (N=400) | 15 | 84 | * | 1 |
| 4/7-5/15/15 (N=419) | 15 | 85 | - | - |
| 3/13-4/23/14 (N=458) | 10 | 90 | * | - |

Modified your home in any way to make it easier to live in as you grow older

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 3/13-4/5/18 (N=385) | 18 | 81 | - | * |
| 3/2-29/17 (N=310) | 25 | 75 | - | - |
| 2/18-4/9/16 (N=400) | 25 | 74 | 1 | * |
| 4/7-5/15/15 (N=419) | 20 | 80 | - | - |
| 3/13-4/23/14 (N=458) | 22 | 78 | - | - |

Moved/made plans to move to a community or facility designed for older adults

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 3/13-4/5/18 (N=385) | 7 | 90 | - | 3 |
| 3/2-29/17 (N=310) | 12 | 88 | - | 1 |
| 2/18-4/9/16 (N=400) | 3 | 97 | * | * |
| 4/7-5/15/15 (N=419) | 7 | 93 | * | - |
| 3/13-4/23/14 (N=458) | 4 | 95 | * | 1 |

Discussed your preferences for your funeral arrangements with someone you trust

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 3/13-4/5/18 (N=385) | 35 | 64 | - | 1 |
| 3/2-29/17 (N=310) | 54 | 46 | - | * |
| 2/18-4/9/16 (N=400) | 46 | 54 | * | * |
| 4/7-5/15/15 (N=419) | 53 | 47 | * | * |
| 3/13-4/23/14 (N=458) | 47 | 53 | - | - |

³ From 2013-2017, this item was worded, "Looked for information about aging issues and ongoing living assistance."

Communication and Long-Term Care: Technology Use and Cultural Barriers among Hispanics

Looked for information about long-term care insurance. That's extra insurance that covers expenses of ongoing living assistance.

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 3/13-4/5/18 (N=385) | 15 | 82 | - | 3 |
| 3/2-29/17 (N=310) | 22 | 78 | - | * |
| 2/18-4/9/16 (N=400) | 16 | 83 | 1 | - |
| 4/7-5/15/15 (N=419) | 16 | 83 | 1 | - |

Moved or made plans to move in with a family member or friend

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 3/13-4/5/18 (N=385) | 8 | 88 | 1 | 3 |
| 3/2-29/17 (N=310) | 12 | 87 | - | 1 |
| 2/18-4/9/16 (N=400) | 9 | 89 | 2 | * |

Q29. Have you taken any of the following actions to plan for a friend or family member's needs for ongoing living assistance, or not?

[ITEMS RANDOMIZED]

Discussed their preferences for the kinds of ongoing living assistance they do or do not want

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|---------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=458) | 20 | 78 | * | 1 |
| Hispanic adults age 40+ (N=385) | 16 | 84 | * | * |

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 3/13-4/23/14 (N=458) | 23 | 76 | 1 | 1 |

Discussed their preferences for where they want to live while receiving ongoing living assistance

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|---------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=458) | 20 | 78 | * | 1 |
| Hispanic adults age 40+ (N=385) | 17 | 83 | * | * |

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 3/13-4/23/14 (N=458) | 29 | 71 | * | - |

Communication and Long-Term Care: Technology Use and Cultural Barriers among Hispanics

Had a conversation about who they would prefer provide that assistance if they need it

| | | | | |
|---------------------------------|-----|----|----|-------------|
| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
| All Hispanic adults (N=458) | 22 | 77 | * | 1 |
| Hispanic adults age 40+ (N=385) | 21 | 79 | * | * |

Q31. Now, thinking about who should be responsible for paying for the costs of ongoing living assistance...

How much responsibility should each of the following have for paying for the costs of ongoing living assistance?

[ITEMS RANDOMIZED; HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

Individuals

| | | | | | | | | | |
|---------------------------------|--------------------------------------|------------|-------|-----------------|----------------------------------|-------|-------------|----|-------------|
| AP-NORC 3/13-4/5/18 | Very large/ Large NET | Very large | Large | Moderate | None at all/Small NET | Small | None at all | DK | SKP/ REF |
| All Hispanic adults (N=458) | 32 | 13 | 19 | 34 | 30 | 15 | 15 | 1 | 2 |
| Hispanic adults age 40+ (N=385) | 34 | 20 | 14 | 34 | 28 | 14 | 14 | 2 | 3 |

| | | | | | | | | | |
|------------------------------------|--------------------------------------|------------|-------|-----------------|----------------------------------|-------|-------------|----|-------------|
| AP-NORC Hispanic adults age 40+ | Very large/ Large NET | Very large | Large | Moderate | None at all/Small NET | Small | None at all | DK | SKP/ REF |
| 3/2-29/17 (N=310) | 46 | 20 | 26 | 29 | 25 | 13 | 11 | * | * |
| 3/13-4/23/14 (N=485) | 40 | 16 | 24 | 34 | 22 | 14 | 9 | 4 | * |

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Families

| | Very large/ Large NET | Very large | Large | Moderate | None at all/Small NET | Small | None at all | DK | SKP/ REF |
|--|--------------------------------------|------------|-------|-----------------|----------------------------------|-------|-------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (<i>N</i> =458) | 29 | 17 | 12 | 33 | 37 | 22 | 15 | 1 | 1 |
| Hispanic adults age 40+ (<i>N</i> =385) | 27 | 14 | 13 | 29 | 41 | 21 | 20 | 2 | 1 |

| | Very large/ Large NET | Very large | Large | Moderate | None at all/Small NET | Small | None at all | DK | SKP/ REF |
|------------------------------------|--------------------------------------|------------|-------|-----------------|----------------------------------|-------|-------------|----|-------------|
| AP-NORC Hispanic adults age 40+ | | | | | | | | | |
| 3/2-29/17 (<i>N</i> =310) | 29 | 7 | 22 | 38 | 33 | 16 | 17 | - | 1 |
| 3/13-4/23/14 (<i>N</i> =485) | 26 | 10 | 16 | 31 | 42 | 19 | 23 | 1 | - |

Medicare

| | Very large/ Large NET | Very large | Large | Moderate | None at all/Small NET | Small | None at all | DK | SKP/ REF |
|--|--------------------------------------|------------|-------|-----------------|----------------------------------|-------|-------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (<i>N</i> =458) | 47 | 19 | 27 | 36 | 15 | 7 | 7 | 2 | 1 |
| Hispanic adults age 40+ (<i>N</i> =385) | 46 | 19 | 27 | 32 | 18 | 10 | 8 | 3 | 1 |

| | Very large/ Large NET | Very large | Large | Moderate | None at all/Small NET | Small | None at all | DK | SKP/ REF |
|------------------------------------|--------------------------------------|------------|-------|-----------------|----------------------------------|-------|-------------|----|-------------|
| AP-NORC Hispanic adults age 40+ | | | | | | | | | |
| 3/2-29/17 (<i>N</i> =310) | 50 | 24 | 26 | 36 | 13 | 8 | 6 | * | - |
| 3/13-4/23/14 (<i>N</i> =485) | 46 | 17 | 29 | 38 | 12 | 6 | 6 | 3 | 2 |

Communication and Long-Term Care: Technology Use and Cultural Barriers among Hispanics

Medicaid

| AP-NORC 3/13-4/5/18 | Very large/ Large NET | Very large | Large | Moderate | None at all/Small NET | Small | None at all | DK | SKP/ REF |
|------------------------------------|--------------------------------|---------------|-------|-----------|-----------------------------|-------|----------------|----|-------------|
| All Hispanic adults (N=458) | 39 | 18 | 21 | 41 | 17 | 7 | 10 | 1 | 2 |
| Hispanic adults age 40+ (N=385) | 37 | 17 | 20 | 37 | 22 | 10 | 13 | 2 | 2 |

| AP-NORC Hispanic adults age 40+ | Very large/ Large NET | Very large | Large | Moderate | None at all/Small NET | Small | None at all | DK | SKP/ REF |
|------------------------------------|--------------------------------|---------------|-------|-----------|-----------------------------|-------|----------------|----|-------------|
| 3/2-29/17 (N=310) | 44 | 20 | 25 | 35 | 19 | 12 | 8 | 1 | * |
| 3/13-4/23/14 (N=485) | 42 | 17 | 25 | 38 | 14 | 8 | 6 | 5 | 1 |

Health insurance companies

| AP-NORC 3/13-4/5/18 | Very large/ Large NET | Very large | Large | Moderate | None at all/Small NET | Small | None at all | DK | SKP/ REF |
|------------------------------------|--------------------------------|---------------|-------|-----------|-----------------------------|-------|----------------|----|-------------|
| All Hispanic adults (N=458) | 60 | 26 | 34 | 22 | 17 | 8 | 9 | * | 1 |
| Hispanic adults age 40+ (N=385) | 51 | 26 | 25 | 29 | 18 | 10 | 8 | 1 | 2 |

| AP-NORC Hispanic adults age 40+ | Very large/ Large NET | Very large | Large | Moderate | None at all/Small NET | Small | None at all | DK | SKP/ REF |
|------------------------------------|--------------------------------|---------------|-------|-----------|-----------------------------|-------|----------------|----|-------------|
| 3/2-29/17 (N=310) | 57 | 23 | 34 | 28 | 15 | 8 | 7 | 1 | * |
| 3/13-4/23/14 (N=485) | 49 | 18 | 31 | 34 | 10 | 6 | 5 | 6 | * |

Q32. To help Americans prepare for the costs of ongoing living assistance, would you favor, oppose, or neither favor nor oppose each of the following?

[ITEMS RANDOMIZED]

A government administered long-term care insurance program, similar to Medicare

| AP-NORC 3/13-4/5/18 | Strongly/ Somewhat favor NET | Strongly favor | Somewhat favor | Neither favor nor oppose | Strongly/ Somewhat oppose NET | Somewhat oppose | Strongly oppose | DK | SKP/ REF |
|------------------------------------|---|-------------------|-------------------|---|--|--------------------|--------------------|----|-------------|
| All Hispanic adults (N=458) | 66 | 36 | 30 | 23 | 9 | 5 | 5 | 2 | - |
| Hispanic adults age 40+ (N=385) | 75 | 50 | 25 | 17 | 5 | 3 | 1 | 4 | - |

| AP-NORC Hispanic adults age 40+ | Strongly/ Somewhat favor NET | Strongly favor | Somewhat favor | Neither favor nor oppose | Strongly/ Somewhat oppose NET | Somewhat oppose | Strongly oppose | DK | SKP/ REF |
|------------------------------------|---|-------------------|-------------------|---|--|--------------------|--------------------|----|-------------|
| 3/2-29/17 (N=310) | 76 | 45 | 31 | 13 | 11 | 7 | 4 | * | - |
| 2/18-4/9/16 (N=400) | 57 | 34 | 23 | 18 | 14 | 4 | 10 | 9 | 2 |
| 4/7-5/15/15 (N=419) | 67 | 48 | 19 | 12 | 12 | 4 | 7 | 9 | - |
| 3/13-4/23/14 (N=458) | 68 | 45 | 23 | 12 | 16 | 6 | 10 | 4 | * |

Tax breaks for consumers who purchase long-term care insurance

| AP-NORC 3/13-4/5/18 | Strongly/ Somewhat favor NET | Strongly favor | Somewhat favor | Neither favor nor oppose | Strongly/ Somewhat oppose NET | Somewhat oppose | Strongly oppose | DK | SKP/ REF |
|------------------------------------|---|-------------------|-------------------|---|--|--------------------|--------------------|----|-------------|
| All Hispanic adults (N=458) | 64 | 29 | 35 | 26 | 8 | 4 | 4 | 2 | * |
| Hispanic adults age 40+ (N=385) | 67 | 39 | 28 | 23 | 6 | 3 | 3 | 4 | * |

| AP-NORC Hispanic adults age 40+ | Strongly/ Somewhat favor NET | Strongly favor | Somewhat favor | Neither favor nor oppose | Strongly/ Somewhat oppose NET | Somewhat oppose | Strongly oppose | DK | SKP/ REF |
|------------------------------------|---|-------------------|-------------------|---|--|--------------------|--------------------|----|-------------|
| 3/2-29/17 (N=310) | 77 | 37 | 40 | 18 | 5 | 3 | 2 | * | - |
| 2/18-4/9/16 (N=400) | 61 | 38 | 24 | 20 | 9 | 4 | 5 | 8 | 1 |
| 4/7-5/15/15 (N=419) | 67 | 46 | 21 | 19 | 5 | 3 | 3 | 8 | 1 |
| 3/13-4/23/14 (N=458) | 65 | 44 | 21 | 17 | 11 | 7 | 4 | 6 | 1 |

Communication and Long-Term Care: Technology Use and Cultural Barriers among Hispanics

The ability for individuals to purchase long-term care insurance through their employer that is portable if they pay the premium after they leave the job, similar to COBRA

| | Strongly/ Somewhat favor NET | Strongly favor | Somewhat favor | Neither favor nor oppose | Strongly/ Somewhat oppose NET | Somewhat oppose | Strongly oppose | DK | SKP/ REF |
|------------------------------------|---|-------------------|-------------------|---|--|--------------------|--------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (N=458) | 52 | 28 | 25 | 40 | 6 | 5 | 1 | 1 | * |
| Hispanic adults age 40+ (N=385) | 63 | 39 | 24 | 26 | 8 | 6 | 2 | 3 | * |

| | Strongly/ Somewhat favor NET | Strongly favor | Somewhat favor | Neither favor nor oppose | Strongly/ Somewhat oppose NET | Somewhat oppose | Strongly oppose | DK | SKP/ REF |
|------------------------------------|---|-------------------|-------------------|---|--|--------------------|--------------------|----|-------------|
| AP-NORC Hispanic adults age 40+ | | | | | | | | | |
| 3/2-29/17 (N=310) | 61 | 28 | 33 | 29 | 8 | 4 | 4 | 2 | * |
| 2/18-4/9/16 (N=400) | 56 | 32 | 24 | 18 | 9 | 4 | 5 | 15 | 3 |
| 4/7-5/15/15 (N=419) | 66 | 44 | 23 | 15 | 10 | 2 | 8 | 8 | 1 |
| 3/13-4/23/14 (N=458) | 67 | 35 | 32 | 14 | 12 | 7 | 5 | 7 | * |

The ability for individuals to use non-taxable funds such as IRA's or 401(k)'s to pay long-term care insurance premiums

| | Strongly/ Somewhat favor NET | Strongly favor | Somewhat favor | Neither favor nor oppose | Strongly/ Somewhat oppose NET | Somewhat oppose | Strongly oppose | DK | SKP/ REF |
|------------------------------------|---|-------------------|-------------------|---|--|--------------------|--------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (N=458) | 53 | 27 | 26 | 30 | 15 | 11 | 4 | 1 | * |
| Hispanic adults age 40+ (N=385) | 61 | 36 | 25 | 25 | 11 | 8 | 3 | 2 | * |

| | Strongly/ Somewhat favor NET | Strongly favor | Somewhat favor | Neither favor nor oppose | Strongly/ Somewhat oppose NET | Somewhat oppose | Strongly oppose | DK | SKP/ REF |
|------------------------------------|---|-------------------|-------------------|---|--|--------------------|--------------------|----|-------------|
| AP-NORC Hispanic adults age 40+ | | | | | | | | | |
| 3/2-29/17 (N=310) | 67 | 31 | 36 | 20 | 11 | 6 | 5 | 1 | * |
| 2/18-4/9/16 (N=400) | 56 | 30 | 26 | 13 | 12 | 4 | 7 | 16 | 3 |

Communication and Long-Term Care: Technology Use and Cultural Barriers among Hispanics

The ability to get some long-term care coverage through a Medicare Advantage or supplemental insurance plan

| | Strongly/ Somewhat favor NET | Strongly favor | Somewhat favor | Neither favor nor oppose | Strongly/ Somewhat oppose NET | Somewhat oppose | Strongly oppose | DK | SKP/ REF |
|------------------------------------|---|-------------------|-------------------|---|--|--------------------|--------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (N=458) | 71 | 35 | 36 | 22 | 5 | 4 | 1 | 1 | * |
| Hispanic adults age 40+ (N=385) | 79 | 52 | 27 | 17 | 2 | 1 | * | 3 | * |

Q33. To help Americans prepare for the costs of providing ongoing living assistance, would you favor, oppose, or neither favor nor oppose each of the following?

[ITEMS RANDOMIZED]

Tax breaks for people who provide care to a family member

| | Strongly/ Somewhat favor NET | Strongly favor | Somewhat favor | Neither favor nor oppose | Strongly/ Somewhat oppose NET | Somewhat oppose | Strongly oppose | DK | SKP/ REF |
|------------------------------------|---|-------------------|-------------------|---|--|--------------------|--------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (N=458) | 74 | 39 | 35 | 20 | 6 | 2 | 3 | * | * |
| Hispanic adults age 40+ (N=385) | 78 | 50 | 28 | 17 | 4 | 3 | 1 | * | * |

| | Strongly/ Somewhat favor NET | Strongly favor | Somewhat favor | Neither favor nor oppose | Strongly/ Somewhat oppose NET | Somewhat oppose | Strongly oppose | DK | SKP/ REF |
|------------------------------------|---|-------------------|-------------------|---|--|--------------------|--------------------|----|-------------|
| AP-NORC Hispanic adults age 40+ | | | | | | | | | |
| 3/2-29/17 (N=310) | 84 | 60 | 24 | 15 | * | * | * | * | * |
| 2/18-4/9/16 (N=400) | 82 | 55 | 27 | 9 | 2 | 1 | 2 | 4 | 2 |

Communication and Long-Term Care: Technology Use and Cultural Barriers among Hispanics

Changing Social Security rules to give earnings credit to caregivers who are out of the workforce to provide care to a family member

| | Strongly/ Somewhat favor NET | Strongly favor | Somewhat favor | Neither favor nor oppose | Strongly/ Somewhat oppose NET | Somewhat oppose | Strongly oppose | DK | SKP/ REF |
|------------------------------------|---|-------------------|-------------------|---|--|--------------------|--------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (N=458) | 52 | 29 | 23 | 31 | 12 | 7 | 4 | 1 | 4 |
| Hispanic adults age 40+ (N=385) | 67 | 44 | 23 | 21 | 7 | 6 | 1 | 2 | 2 |

| | Strongly/ Somewhat favor NET | Strongly favor | Somewhat favor | Neither favor nor oppose | Strongly/ Somewhat oppose NET | Somewhat oppose | Strongly oppose | DK | SKP/ REF |
|------------------------------------|---|-------------------|-------------------|---|--|--------------------|--------------------|----|-------------|
| AP-NORC Hispanic adults age 40+ | | | | | | | | | |
| 3/2-29/17 (N=310) | 76 | 48 | 28 | 20 | 3 | 1 | 2 | * | * |
| 2/18-4/9/16 (N=400) | 65 | 41 | 24 | 11 | 9 | 4 | 5 | 12 | 2 |

Tax breaks for employers who provide paid family leave to workers

| | Strongly/ Somewhat favor NET | Strongly favor | Somewhat favor | Neither favor nor oppose | Strongly/ Somewhat oppose NET | Somewhat oppose | Strongly oppose | DK | SKP/ REF |
|------------------------------------|---|-------------------|-------------------|---|--|--------------------|--------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (N=458) | 61 | 36 | 25 | 29 | 6 | 4 | 2 | 2 | 1 |
| Hispanic adults age 40+ (N=385) | 67 | 42 | 25 | 23 | 6 | 3 | 3 | 4 | * |

| | Strongly/ Somewhat favor NET | Strongly favor | Somewhat favor | Neither favor nor oppose | Strongly/ Somewhat oppose NET | Somewhat oppose | Strongly oppose | DK | SKP/ REF |
|------------------------------------|---|-------------------|-------------------|---|--|--------------------|--------------------|----|-------------|
| AP-NORC Hispanic adults age 40+ | | | | | | | | | |
| 3/2-29/17 (N=310) | 76 | 49 | 27 | 18 | 5 | 2 | 3 | 1 | * |

Communication and Long-Term Care: Technology Use and Cultural Barriers among Hispanics

A Medicare benefit that provides temporary care if the caregiver and the care recipient live together and are both Medicare beneficiaries

| | Strongly/ Somewhat favor NET | Strongly favor | Somewhat favor | Neither favor nor oppose | Strongly/ Somewhat oppose NET | Somewhat oppose | Strongly oppose | DK | SKP/ REF |
|------------------------------------|---|-------------------|-------------------|---|--|--------------------|--------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (N=458) | 61 | 33 | 28 | 27 | 9 | 6 | 3 | 2 | 1 |
| Hispanic adults age 40+ (N=385) | 70 | 40 | 30 | 22 | 2 | 2 | * | 4 | 3 |

| | Strongly/ Somewhat favor NET | Strongly favor | Somewhat favor | Neither favor nor oppose | Strongly/ Somewhat oppose NET | Somewhat oppose | Strongly oppose | DK | SKP/ REF |
|------------------------------------|---|-------------------|-------------------|---|--|--------------------|--------------------|----|-------------|
| AP-NORC Hispanic adults age 40+ | | | | | | | | | |
| 3/2-29/17 (N=310) | 76 | 41 | 34 | 21 | 3 | 1 | 2 | * | - |

Paid temporary leave from work to care for a family member with a serious health condition

| | Strongly/ Somewhat favor NET | Strongly favor | Somewhat favor | Neither favor nor oppose | Strongly/ Somewhat oppose NET | Somewhat oppose | Strongly oppose | DK | SKP/ REF |
|------------------------------------|---|-------------------|-------------------|---|--|--------------------|--------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (N=458) | 74 | 44 | 30 | 18 | 6 | 3 | 3 | * | 1 |
| Hispanic adults age 40+ (N=385) | 75 | 53 | 22 | 16 | 6 | 4 | 2 | 1 | 3 |

Q34_1. Should employers offer employees long-term care insurance plans as a benefit, similar to how some employers offer health, dental, or vision insurance, or not? That's extra insurance that covers expenses of ongoing living assistance.

| | Yes | No | DK | SKP/ REF |
|---------------------------------|-----|----|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | |
| All Hispanic adults (N=458) | 80 | 16 | 3 | 2 |
| Hispanic adults age 40+ (N=385) | 83 | 13 | 3 | 1 |

If "Yes" in Q34_1

Q34_2. If employers were to offer long-term care insurance plans, would you prefer that such a plan...

| | Has automatic enrollment where employees would need to opt-out if they are not interested | Not have automatic enrollment and require employees to opt-in if they are interested | DK | SKP/REF |
|---------------------------------|---|--|----|---------|
| AP-NORC 3/13-4/5/18 | | | | |
| All Hispanic adults (N=395) | 43 | 55 | 1 | 1 |
| Hispanic adults age 40+ (N=337) | 48 | 48 | 2 | 2 |

Q35A. Some health care providers use technology to provide patients with medical care from a distance, for example by using a live video service like Skype or FaceTime, talking over the telephone, or by sending text messages.

If currently providing care and not currently receiving care (If "Yes" in Q14 and "No," "DON'T KNOW", "SKIPPED ON WEB", "REFUSED", or missing in Q10): **If the person you provide care to needed a medication consultation, would you be comfortable with them receiving that care from a health care provider by...**

All others (If "Yes" in Q10 or "No", "DON'T KNOW", "SKIPPED ON WEB", or "REFUSED" in Q14): **If you needed a medication consultation, would you be comfortable with receiving that care from a health care provider by...**

Please select all that apply.

| | Communicating in real time using a live video service (e.g., Skype or FaceTime) | Talking over the telephone | Sending and receiving text messages | None of these | DK | SKP/REF |
|---------------------------------|---|----------------------------|-------------------------------------|---------------|----|---------|
| AP-NORC 3/13-4/5/18 | | | | | | |
| All Hispanic adults (N=458) | 48 | 52 | 35 | 23 | 1 | - |
| Hispanic adults age 40+ (N=385) | 40 | 52 | 28 | 28 | 1 | - |

Q35B. If currently providing care and not currently receiving care: If the person you provide care to needed a visit for an urgent health concern, would you be comfortable with them receiving that care from a health care provider by...

All others: If you needed a visit for an urgent health concern, would you be comfortable with receiving that care from a health care provider by...

Please select all that apply.

| AP-NORC 3/13-4/5/18 | Communicating in real time using a live video service (e.g., Skype or FaceTime) | Talking over the telephone | Sending and receiving text messages | None of these | DK | SKP/ REF |
|---------------------------------|---|----------------------------------|---|------------------|----|-------------|
| All Hispanic adults (N=458) | 41 | 53 | 25 | 32 | 1 | * |
| Hispanic adults age 40+ (N=385) | 34 | 48 | 17 | 35 | 2 | * |

Q35C. If currently providing care and not currently receiving care: If the person you provide care to needed ongoing care to manage a chronic condition, would you be comfortable with them receiving that care from a health care provider by...

All others: If you needed ongoing care to manage a chronic condition, would you be comfortable with receiving that care from a health care provider by...

Please select all that apply.

| AP-NORC 3/13-4/5/18 | Communicating in real time using a live video service (e.g., Skype or FaceTime) | Talking over the telephone | Sending and receiving text messages | None of these | DK | SKP/ REF |
|---------------------------------|---|----------------------------------|---|------------------|----|-------------|
| All Hispanic adults (N=458) | 45 | 54 | 31 | 27 | 1 | * |
| Hispanic adults age 40+ (N=385) | 38 | 57 | 22 | 29 | 2 | 1 |

Q36. If currently providing care and not currently receiving care: When it comes to the person you provide care to receiving medical care from a distance, how concerned are you about each of the following?

All others: When it comes to receiving medical care from a distance, how concerned are you about each of the following?

[ITEMS RANDOMIZED; HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

Running into technical issues that prevent [you/them] from communicating effectively

| | Extremely/ Very concerned NET | Extremely concerned | Very concerned | Moderately concerned | Not at all/Not very concerned NET | Not very concerned | Not concerned at all | DK | SKP/ REF |
|---------------------------------------|--|------------------------|-------------------|---------------------------------|--|-----------------------|----------------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (N=458) | 45 | 17 | 27 | 35 | 20 | 13 | 7 | 1 | * |
| Hispanic adults age 40+ (N=385) | 48 | 20 | 29 | 31 | 18 | 11 | 7 | 2 | * |

Receiving low-quality care

| | Extremely/ Very concerned NET | Extremely concerned | Very concerned | Moderately concerned | Not at all/Not very concerned NET | Not very concerned | Not concerned at all | DK | SKP/ REF |
|---------------------------------------|--|------------------------|-------------------|---------------------------------|--|-----------------------|----------------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (N=458) | 46 | 24 | 22 | 40 | 13 | 7 | 6 | * | 1 |
| Hispanic adults age 40+ (N=385) | 61 | 27 | 34 | 25 | 13 | 6 | 7 | * | * |

The security of [your/their] health information

| | Extremely/ Very concerned NET | Extremely concerned | Very concerned | Moderately concerned | Not at all/Not very concerned NET | Not very concerned | Not concerned at all | DK | SKP/ REF |
|---------------------------------------|--|------------------------|-------------------|---------------------------------|--|-----------------------|----------------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (N=458) | 51 | 23 | 28 | 24 | 25 | 19 | 6 | - | * |
| Hispanic adults age 40+ (N=385) | 50 | 27 | 23 | 33 | 17 | 10 | 6 | - | * |

A lack of privacy when communicating with [your/their] health care provider

| | Extremely/ Very concerned NET | Extremely concerned | Very concerned | Moderately concerned | Not at all/Not very concerned NET | Not very concerned | Not concerned at all | DK | SKP/ REF |
|---------------------------------------|--|------------------------|-------------------|---------------------------------|--|-----------------------|----------------------------|----|-------------|
| AP-NORC 3/13-4/5/18 | | | | | | | | | |
| All Hispanic adults (N=458) | 39 | 16 | 23 | 28 | 33 | 23 | 10 | - | * |
| Hispanic adults age 40+ (N=385) | 45 | 19 | 26 | 28 | 27 | 16 | 11 | - | * |

The next questions are about health care experiences.

If "Yes" in Q10 OR "Yes" in Q14

Q48. Current care recipients (If "Yes" in Q10): Are you under the care of one or more health care providers or not? Health care providers include doctors, physician assistants, nurse practitioners, registered nurses, physical therapists, and occupational therapists.

Current care providers (If "Yes" in Q14, and "No," "DON'T KNOW", "SKIPPED ON WEB", "REFUSED", or missing in Q10): Thinking of the person that you provide ongoing living assistance to, is that person under the care of one or more health care providers or not? Health care providers include doctors, physician assistants, nurse practitioners, registered nurses, physical therapists, and occupational therapists.

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|--------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=106) | 54 | 45 | - | * |
| Hispanic adults age 40+ (N=92) | 77 | 22 | - | * |

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 2/18-4/9/16 (N=82) | 72 | 23 | 3 | 2 |
| 4/7-5/15/15 (N=109) | 64 | 29 | 6 | * |

If “Yes” in Q48

Q49. Current care recipients: How many doctors or other health care providers do you receive care from regularly?

Current care providers: Thinking again of the person that you provide ongoing living assistance to, how many doctors or other health care providers does the person receive care from regularly?

| AP-NORC 3/13-4/5/18 | 1 | 2 or more ⁴ | 2 | 3 | 4 | 5 or more | DK | SKP/ REF |
|-----------------------------------|----|------------------------|---|---|---|-----------|----|-------------|
| All Hispanic adults (N=75) | 42 | 58 | | | | | - | - |
| Hispanic adults age 40+ (N=70) | 30 | 70 | | | | | - | - |

| AP-NORC Hispanic adults age 40+ | 1 | 2 or more ⁴ | 2 | 3 | 4 | 5 or more | DK | SKP/ REF |
|------------------------------------|----|------------------------|----|----|----|-----------|----|-------------|
| 2/18-4/9/16 (N=51) | 32 | 67 | | | | | 1 | - |
| 4/7-5/15/15 (N=75) | 14 | | 19 | 16 | 13 | 21 | 17 | - |

If “2 or more” in Q49

Q50. Current care recipients: Do you have...

Current care providers: Does the person you provide ongoing living assistance to have...

A single care manager who serves as a point of contact and can coordinate all aspects of [your/their] care?

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|--------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=54) | 61 | 28 | 11 | - |
| Hispanic adults age 40+ (N=51) | 61 | 27 | 11 | - |

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 2/18-4/9/16 (N=33) | 53 | 40 | 7 | - |
| 4/7-5/15/15 (N=58) | 67 | 28 | 5 | - |

⁴ In 2015, the number of doctors was recorded up to 5 or more. In 2016, this was changed to 2 or more.

An individualized care plan designed to take into account [your/their] personal goals and preferences?

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|--------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=54) | 29 | 60 | 11 | - |
| Hispanic adults age 40+ (N=51) | 28 | 61 | 11 | - |

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 2/18-4/9/16 (N=33) | 64 | 29 | 7 | - |
| 4/7-5/15/15 (N=58) | 42 | 48 | 10 | - |

If "Yes" in Q50A

Q51A. Current care recipients: Do you feel that having a single care manager who serves as a point of contact and can coordinate all aspects of your care has improved your care a lot, a little, or not at all?

Current care providers: Do you feel that having a single care manager who serves as a point of contact and can coordinate all aspects of their care has improved the care of the person you provide ongoing living assistance to a lot, a little, or not at all?

| AP-NORC 3/13-4/5/18 | A lot | A little | Not at all | DK | SKP/ REF |
|--------------------------------|-------|----------|------------|----|-------------|
| All Hispanic adults (N=31) | 28 | 29 | 41 | - | 2 |
| Hispanic adults age 40+ (N=30) | 27 | 30 | 42 | - | 2 |

| AP-NORC Hispanic adults age 40+ | A lot | A little | Not at all | DK | SKP/ REF |
|------------------------------------|-------|----------|------------|----|-------------|
| 2/18-4/9/16 (N=19) | 44 | 56 | 1 | - | - |
| 4/7-5/15/15 (N=35) | 74 | 26 | - | - | - |

If "Yes" in Q50B

Q51B. Current care recipients: Do you feel that having an individualized care plan designed to take into account your personal goals and preferences has improved your care a lot, a little, or not at all?

Current care providers: Do you feel that having an individualized care plan designed to take into account their personal goals and preferences has improved the care of the person you provide ongoing living assistance to a lot, a little, or not at all?

| AP-NORC 3/13-4/5/18 | A lot | A little | Not at all | DK | SKP/ REF |
|--------------------------------|-------|----------|------------|----|-------------|
| All Hispanic adults (N=22) | 18 | 76 | 5 | - | 2 |
| Hispanic adults age 40+ (N=21) | 18 | 75 | 5 | - | 2 |

| AP-NORC Hispanic adults age 40+ | A lot | A little | Not at all | DK | SKP/ REF |
|------------------------------------|-------|----------|------------|----|-------------|
| 2/18-4/9/16 (N=19) | 71 | 15 | 14 | - | - |
| 4/7-5/15/15 (N=25) | 70 | 27 | 3 | - | - |

If "No," "DON'T KNOW", "SKIPPED ON WEB", or "REFUSED" in Q50A

Q52A. Current care recipients: Do you feel that having a single care manager who serves as a point of contact and can coordinate all aspects of your care would improve your care a lot, a little, or not at all?

Current care providers: Do you feel that having a single care manager who serves as a point of contact and can coordinate all aspects of their care would improve the care of the person you provide ongoing living assistance to a lot, a little, or not at all?

| AP-NORC 3/13-4/5/18 | A lot | A little | Not at all | DK | SKP/ REF |
|--------------------------------|-------|----------|------------|----|-------------|
| All Hispanic adults (N=23) | 40 | 30 | 30 | - | - |
| Hispanic adults age 40+ (N=21) | 39 | 30 | 31 | - | - |

| AP-NORC Hispanic adults age 40+ | A lot | A little | Not at all | DK | SKP/ REF |
|------------------------------------|-------|----------|------------|----|-------------|
| 2/18-4/9/16 (N=14) | 32 | 14 | 4 | 50 | - |
| 4/7-5/15/15 (N=23) | 72 | 21 | 7 | - | - |

If "No," "DON'T KNOW," "SKIPPED ON WEB," or "REFUSED" in Q50B

Q52B. Current care recipients: Do you feel that having an individualized care plan designed to take into account your personal goals and preferences would improve your care a lot, a little, or not at all?

Current care providers: Do you feel that having an individualized care plan designed to take into account their personal goals and preferences would improve the care of the person you provide ongoing living assistance to a lot, a little, or not at all?

| AP-NORC 3/13-4/5/18 | A lot | A little | Not at all | DK | SKP/ REF |
|--------------------------------|-------|----------|------------|----|-------------|
| All Hispanic adults (N=32) | 22 | 35 | 43 | - | - |
| Hispanic adults age 40+ (N=30) | 21 | 35 | 43 | - | - |

| AP-NORC Hispanic adults age 40+ | A lot | A little | Not at all | DK | SKP/ REF |
|------------------------------------|-------|----------|------------|----|-------------|
| 2/18-4/9/16 (N=14) | 21 | 47 | 25 | 7 | - |
| 4/7-5/15/15 (N=32) | 64 | 23 | 13 | - | - |

The next questions are about public and private health insurance products.

INS1. Please include health insurance obtained through employment or purchased directly as well as government programs like Medicare and Medicaid that provide medical care or help pay medical bills.

Are you covered by any kind of health insurance or some other kind of health care plan or not?

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|---------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=458) | 80 | 18 | - | 1 |
| Hispanic adults age 40+ (N=385) | 76 | 21 | - | 3 |

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 3/2-29/17 (N=310) | 79 | 21 | - | - |
| 2/18-4/9/16 (N=400) | 81 | 18 | * | 1 |
| 4/7-5/15/15 (N=419) | 78 | 21 | 1 | - |
| 3/13-4/23/14 (N=458) | 78 | 22 | 1 | - |

Asked if INS1 equals “Yes,” “DON’T KNOW” or “SKIPPED ON WEB/REFUSED”

INS2. Which of the following is your main source of health insurance coverage? Is it a plan through your employer, a plan through your spouse’s employer, a plan you purchased yourself either from an insurance company or a state or federal marketplace, are you covered by Medicare or Medicaid, or do you get your health insurance from somewhere else?⁵

| AP-NORC 3/13- 4/5/18 | Private | Plan through employer ⁶ | Plan purch- ased through spouse's employer | Plan purch- ased yourself | Plan purchased yourself directly from an insurance company | Health insurance market- place | Medi- care | Medi- caid | Some- where else ⁷ | DK | SKP/ REF |
|--|---------|---|---|------------------------------------|--|---|---------------|---------------|-------------------------------------|----|-------------|
| All Hispanic adults (N=366) | | 37 | 14 | | 2 | 6 | 24 | 8 | 9 | * | * |
| Hispanic adults age 40+ (N=313) | | 22 | 14 | | 4 | 13 | 30 | 11 | 6 | * | * |

| AP-NORC Hispanic adults age 40+ | Private | Plan through employer | Plan purch- ased through spouse's employer | Plan purch- ased yourself | Plan purchased yourself directly from an insurance company | Health insurance market- place | Medi- care | Medi- caid | Some- where else ⁷ | DK | SKP/ REF |
|--|---------|-----------------------------|---|------------------------------------|--|---|---------------|---------------|-------------------------------------|----|-------------|
| 3/2-29/17 (N=279) | | 40 | 6 | | 5 | 7 | 31 | 5 | 6 | * | * |
| 2/18- 4/9/16 (N=347) | | 35 | 15 | 15 | | | 19 | 6 | 6 | 2 | 3 |
| 4/7- 5/15/15 (N=366) | | 29 | 11 | 14 | | | 21 | 13 | 9 | 2 | 1 |
| 3/13- 4/23/14 (N=370) | 48 | | | | | | 27 | 20 | 4 | * | 1 |

⁵ In 2013 and 2014, this question read: “What kind of health insurance or health care coverage do you have? Is it Medicare, Medicaid, private insurance that you buy through your employer or on your own, or some other type?”

⁶ In 2015 and 2016, this response option was “Plan purchased through employer.”

⁷ From 2013 to 2016, this response option was “Other.”

If "Yes" in INS1

INS2C. As far as you know, does your health insurance pay for ongoing living assistance services should you need them, or not?

| | | | | |
|---------------------------------|-----|----|----|-------------|
| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
| All Hispanic adults (N=366) | 30 | 66 | 3 | * |
| Hispanic adults age 40+ (N=313) | 31 | 61 | 7 | 1 |

| | | | | |
|------------------------------------|-----|----|----|-------------|
| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
| 3/2-29/17 (N=279) | 25 | 68 | 7 | 1 |
| 2/18-4/9/16 (N=347) | 28 | 34 | 39 | * |
| 4/7-5/15/15 (N=366) | 38 | 29 | 33 | * |

INS3. Do you currently have long-term care insurance from a private insurance company, or not? That's extra insurance that covers expenses of ongoing living assistance.

| | | | | |
|---------------------------------|-----|----|----|-------------|
| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
| All Hispanic adults (N=458) | 14 | 83 | 1 | 3 |
| Hispanic adults age 40+ (N=385) | 11 | 85 | 1 | 3 |

| | | | | |
|------------------------------------|-----|----|----|-------------|
| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
| 3/2-29/17 (N=310) | 17 | 80 | * | 3 |
| 2/18-4/9/16 (N=400) | 16 | 79 | 5 | 1 |
| 4/7-5/15/15 (N=419) | 15 | 83 | 2 | * |
| 3/13-4/23/14 (N=458) | 13 | 84 | 2 | 1 |

If “Yes” in INS3

INS4. Some people sometimes mistakenly think that other kinds of health insurance cover long-term care. How sure are you that you have private insurance that specifically covers long-term care – are you very sure of this, somewhat sure, neither sure nor unsure, somewhat unsure or very unsure?

[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

| AP-NORC 3/13-4/5/18 | Very/ Somewhat sure NET | Very sure | Somewhat sure | Neither sure nor unsure | Very/ Somewhat unsure NET | Somewhat unsure | Very unsure | DK | SKP/ REF |
|-----------------------------------|--|--------------|------------------|--|--|--------------------|----------------|----|-------------|
| All Hispanic adults (N=65) | 59 | 31 | 28 | 25 | 16 | 12 | 4 | - | - |
| Hispanic adults age 40+ (N=54) | 49 | 31 | 18 | 30 | 21 | 11 | 10 | - | - |

| AP-NORC Hispanic adults age 40+ | Very/ Somewhat sure NET | Very sure | Somewhat sure | Neither sure nor unsure | Very/ Somewhat unsure NET | Somewhat unsure | Very unsure | DK | SKP/ REF |
|------------------------------------|--|--------------|------------------|--|--|--------------------|----------------|----|-------------|
| 3/2-29/17 (N=42) | 67 | 42 | 25 | 12 | 21 | 21 | * | - | - |
| 2/18-4/9/16 (N=68) | 64 | 43 | 21 | 11 | 17 | 5 | 12 | 8 | - |
| 4/7-5/15/15 (N=74) | 72 | 53 | 19 | 5 | 23 | 8 | 15 | - | - |
| 3/13-4/23/14 (N=68) | 81 | 62 | 19 | 1 | 18 | 9 | 8 | - | 1 |

INS3/INS4 combined.

| AP-NORC 3/13-4/5/18 | Have LTC insurance | Very sure | Somewhat sure | Less sure/DK | Do not have LTC insurance | DK | SKP/ REF |
|---------------------------------|-------------------------------|--------------|------------------|-----------------|--|----|-------------|
| All Hispanic adults (N=458) | 14 | 4 | 4 | 6 | 83 | 1 | 3 |
| Hispanic adults age 40+ (N=385) | 11 | 3 | 2 | 6 | 85 | 1 | 3 |

| AP-NORC Hispanic adults age 40+ | Have LTC insurance | Very sure | Somewhat sure | Less sure/DK | Do not have LTC insurance | DK | SKP/ REF |
|------------------------------------|-------------------------------|--------------|------------------|-----------------|--|----|-------------|
| 3/2-29/17 (N=310) | 17 | 7 | 4 | 6 | 80 | * | 3 |
| 2/18-4/9/16 (N=400) | 16 | 7 | 3 | 6 | 79 | 5 | 1 |
| 4/7-5/15/15 (N=419) | 14 | 8 | 3 | 4 | 83 | 2 | * |
| 3/13-4/23/14 (N=458) | 13 | 8 | 3 | 3 | 84 | 2 | 1 |

The following questions are for classification purposes only. Be assured that your responses will be combined with those of other participants to this survey.

D1. Do you consider yourself a Democrat, a Republican, an independent or none of these?

| AP-NORC 3/13-4/5/18 | Democrat | Republican | Independent | None of these | DK | SKP/ REF |
|---------------------------------|----------|------------|-------------|---------------|----|-------------|
| All Hispanic adults (N=458) | 40 | 17 | 21 | 19 | 1 | 2 |
| Hispanic adults age 40+ (N=385) | 45 | 13 | 15 | 22 | 1 | 4 |

| AP-NORC Hispanic adults age 40+ | Democrat | Republican | Independent | None of these | DK | SKP/ REF |
|------------------------------------|----------|------------|-------------|---------------|----|-------------|
| 3/2-29/17 (N=310) | 48 | 20 | 19 | 13 | - | * |
| 2/18-4/9/16 (N=400) | 37 | 11 | 15 | 28 | 4 | 6 |
| 4/7-5/15/15 (N=419) | 42 | 10 | 12 | 31 | 3 | 2 |
| 3/13-4/23/14 (N=458) | 42 | 7 | 12 | 36 | 2 | 2 |

If "Democrat" in D1

D2D. Do you consider yourself a strong or moderate Democrat?

| AP-NORC 3/13-4/5/18 | Strong Democrat | Moderate Democrat | DK | SKP/ REF |
|---------------------------------|-----------------|-------------------|----|-------------|
| All Hispanic adults (N=204) | 42 | 58 | - | - |
| Hispanic adults age 40+ (N=173) | 34 | 66 | - | - |

| AP-NORC Hispanic adults age 40+ | Strong Democrat | Moderate Democrat | DK | SKP/ REF |
|------------------------------------|-----------------|-------------------|----|-------------|
| 3/2-29/17 (N=142) | 31 | 69 | - | - |
| 2/18-4/9/16 (N=174) | 48 | 50 | 2 | - |
| 4/7-5/15/15 (N=191) | 41 | 56 | 3 | - |
| 3/13-4/23/14 (N=200) | 45 | 55 | - | - |

If "Republican" in D1

D2R. Do you consider yourself a strong or moderate Republican?

| AP-NORC 3/13-4/5/18 | Strong Republican | Moderate Republican | DK | SKP/ REF |
|--------------------------------|----------------------|------------------------|----|-------------|
| All Hispanic adults (N=64) | 26 | 74 | - | - |
| Hispanic adults age 40+ (N=53) | 23 | 77 | - | - |

| AP-NORC Hispanic adults age 40+ | Strong Republican | Moderate Republican | DK | SKP/ REF |
|------------------------------------|----------------------|------------------------|----|-------------|
| 3/2-29/17 (N=58) | 41 | 59 | - | - |
| 2/18-4/9/16 (N=58) | 47 | 53 | - | - |
| 4/7-5/15/15 (N=48) | 43 | 55 | 2 | - |
| 3/13-4/23/14 (N=46) | 37 | 63 | - | - |

If "Independent," "None of these," "Don't know," skipped, or refused in D1

D2I. Do you lean more toward the Democrats or the Republicans?

| AP-NORC 3/13-4/5/18 | Lean Democrat | Lean Republican | Don't lean | Other | DK | SKP/ REF |
|---------------------------------|------------------|--------------------|------------|-------|----|-------------|
| All Hispanic adults (N=190) | 24 | 20 | 51 | | 2 | 4 |
| Hispanic adults age 40+ (N=159) | 27 | 12 | 50 | | 3 | 8 |

| AP-NORC Hispanic adults age 40+ | Lean Democrat | Lean Republican | Don't lean | Other | DK | SKP/ REF |
|------------------------------------|------------------|--------------------|------------|-------|----|-------------|
| 3/2-29/17 (N=110) | 27 | 19 | 52 | | - | 1 |
| 2/18-4/9/16 (N=168) | 22 | 15 | 36 | * | 12 | 15 |
| 4/7-5/15/15 (N=180) | 26 | 19 | 30 | 9 | 10 | 5 |
| 3/13-4/23/14 (N=212) | 35 | 14 | 30 | 5 | 9 | 6 |

POLITICS. D1 D2D, D2R, and D2I combined.

| AP-NORC 3/13-4/5/18 | Democrat NET | Strong Dem. | Moderate Dem. | Lean Dem. | Indep./ None – Don't lean | Republican NET | Lean Rep. | Moderate Rep. | Strong Rep. | Un- known |
|---------------------------------------|-------------------------|----------------|------------------|--------------|--|---------------------------|--------------|------------------|----------------|--------------|
| All Hispanic adults (N=458) | 50 | 17 | 23 | 10 | 22 | 26 | 9 | 13 | 4 | 2 |
| Hispanic adults age 40+ (N=385) | 56 | 15 | 30 | 11 | 21 | 18 | 5 | 10 | 3 | 5 |

| AP-NORC Hispanic adults age 40+ | Democrat NET | Strong Dem. | Moderate Dem. | Lean Dem. | Indep./ None – Don't lean | Republican NET | Lean Rep. | Moderate Rep. | Strong Rep. | Un- known |
|--|-------------------------|----------------|------------------|--------------|--|---------------------------|--------------|------------------|----------------|--------------|
| 3/2-29/17 (N=310) | 56 | 15 | 33 | 9 | 17 | 26 | 6 | 12 | 8 | * |
| 2/18-4/9/16 (N=400) | 48 | 18 | 18 | 12 | 24 | 19 | 8 | 6 | 5 | 9 |
| 4/7-5/15/15 (N=419) | 54 | 18 | 24 | 13 | 22 | 19 | 9 | 5 | 4 | 5 |
| 3/13-4/23/14 (N=458) | 60 | 19 | 23 | 18 | 24 | 14 | 7 | 4 | 3 | 2 |

D_FB. Were you born in the United States or in another country?

| AP-NORC 3/13-4/5/18 | In the United States | In another country | DK | SKP/ REF |
|---------------------------------|-------------------------|-----------------------|----|-------------|
| All Hispanic adults (N=458) | 66 | 33 | - | 1 |
| Hispanic adults age 40+ (N=385) | 52 | 46 | - | 2 |

| AP-NORC Hispanic adults age 40+ | In the United States | In another country | DK | SKP/ REF |
|------------------------------------|-------------------------|-----------------------|----|-------------|
| 3/2-29/17 (N=310) | 67 | 33 | - | 1 |
| 2/18-4/9/16 (N=400) | 47 | 50 | * | 3 |
| 4/7-5/15/15 (N=419) | 48 | 52 | - | * |

CADEM2. Do you speak a language other than English at home?

| AP-NORC 3/13-4/5/18 | Yes | No | DK | SKP/ REF |
|---------------------------------|-----|----|----|-------------|
| All Hispanic adults (N=458) | 69 | 30 | - | 1 |
| Hispanic adults age 40+ (N=385) | 74 | 25 | - | 1 |

| AP-NORC Hispanic adults age 40+ | Yes | No | DK | SKP/ REF |
|------------------------------------|-----|----|----|-------------|
| 3/2-29/17 (N=310) | 71 | 29 | - | - |
| 2/18-4/9/16 (N=400) | 63 | 33 | * | 3 |
| 4/7-5/15/15 (N=419) | 79 | 21 | - | * |

EMPLOYMENT STATUS⁸

| AP-NORC 3/13-4/5/18 | Employed | Not employed | DK | SKP/ REF |
|---------------------------------|----------|-----------------|----|-------------|
| All Hispanic adults (N=458) | 51 | 49 | | |
| Hispanic adults age 40+ (N=385) | 46 | 54 | | |

| AP-NORC Hispanic adults age 40+ | Employed | Not employed | DK | SKP/ REF |
|------------------------------------|----------|-----------------|----|-------------|
| 3/2-29/17 (N=310) | 57 | 43 | | |
| 2/18-4/9/16 (N=400) | 58 | 39 | 1 | 2 |
| 4/7-5/15/15 (N=419) | 51 | 48 | * | - |
| 3/13-4/23/14 (N=458) | 49 | 51 | - | * |

⁸ This is an AmeriSpeak® Profile variable beginning in 2017. From 2013-2016, this question read: “Are you, yourself, currently employed...? [Full-time] [Part-time] [Not employed]”

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AGE⁹

| AP-NORC 3/13-4/5/18 | 18-24 | 25-34 | 35-39 | 40-54 | 55-64 | 65-74 | 75-84 | 85+ | SKP/REF, BUT CONFIRMED AGE 40+ | SKP/ REF |
|------------------------------------|-------|-------|-------|-------|-------|-------|-------|-----|--------------------------------------|-------------|
| All Hispanic adults (N=458) | 17 | 28 | 7 | 24 | 15 | 7 | 3 | 1 | | |
| Hispanic adults age 40+ (N=385) | - | - | - | 49 | 30 | 14 | 5 | 2 | | |

| AP-NORC Hispanic adults age 40+ | 18-24 | 25-34 | 35-39 | 40-54 | 55-64 | 65-74 | 75-84 | 85+ | SKP/REF, BUT CONFIRMED AGE 40+ | SKP/ REF |
|------------------------------------|-------|-------|-------|-------|-------|-------|-------|-----|--------------------------------------|-------------|
| 3/2-29/17 (N=310) | | | | 48 | 31 | 17 | 4 | * | | |
| 2/18-4/9/16 (N=400) | | | | 56 | 21 | 10 | 6 | 3 | 4 | |
| 4/7-5/15/15 (N=419) | | | | 57 | 23 | 13 | 3 | 1 | 4 | |
| 3/13-4/23/14 (N=458) | | | | 54 | 23 | 13 | 4 | 1 | | 6 |

EDUCATION¹⁰

| AP-NORC 3/13-4/5/18 | Less than a high school diploma | High school graduate or equivalent | Some college | College graduate or above ¹¹ | DK | SKP/ REF |
|---------------------------------|---------------------------------------|--|-----------------|---|----|-------------|
| All Hispanic adults (N=458) | 28 | 31 | 25 | 15 | | |
| Hispanic adults age 40+ (N=385) | 39 | 29 | 21 | 11 | | |

| AP-NORC Hispanic adults age 40+ | Less than a high school diploma | High school graduate or equivalent | Some college | College graduate or above | DK | SKP/ REF |
|------------------------------------|---------------------------------------|--|-----------------|---------------------------------|----|-------------|
| 3/2-29/17 (N=310) | 36 | 29 | 22 | 12 | | |
| 2/18-4/9/16 (N=400) | 22 | 40 | 15 | 19 | * | 4 |
| 4/7-5/15/15 (N=419) | 23 | 41 | 16 | 19 | - | 1 |
| 3/13-4/23/14 (N=458) | 32 | 33 | 16 | 19 | * | - |

⁹ This is an AmeriSpeak® Profile variable beginning in 2017. From 2013-2016, this question read: “In what year were you born?”

¹⁰ This is an AmeriSpeak® Profile variable beginning in 2017. From 2013-2016, this question read: “What is the last grade of school you completed?”

¹¹ In 2013-2016, those with an Associate’s degree were included as college graduates. Beginning in 2017, they have been moved to the “Some college” category.

RACE/ETHNICITY¹²

| AP-NORC 3/13-4/5/18 | White | Black or African American | Hispanic | Other | DK | SKP/ REF |
|---------------------------------|-------|------------------------------|----------|-------|----|-------------|
| All Hispanic adults (N=458) | - | - | 100 | - | | |
| Hispanic adults age 40+ (N=385) | - | - | 100 | - | | |

| AP-NORC Hispanic adults age 40+ | White | Black or African American | Hispanic | Other | DK | SKP/ REF |
|------------------------------------|-------|------------------------------|----------|-------|----|-------------|
| 3/2-29/17 (N=310) | - | - | 100 | - | | |
| 2/18-4/9/16 (N=400) | - | - | 100 | - | - | - |
| 4/7-5/15/15 (N=419) | - | - | 100 | - | - | - |
| 3/13-4/23/14 (N=458) | - | - | 100 | - | - | - |

¹² This is an AmeriSpeak® Profile variable in beginning in 2017. From 2013-2016, this was two questions, which read: “Are you of Hispanic, Latino, or Spanish origin?” and “What race or races do you consider yourself to be?”

Communication and Long-Term Care: Technology Use and Cultural Barriers among Hispanics

INCOME¹³

| AP-NORC 3/13- 4/5/18 | Under \$10,000 | \$10,000 to under \$20,000 | \$20,000 to under \$30,000 | \$30,000 to under \$40,000 | \$40,000 to under \$50,000 | \$50,000 to under \$75,000 | \$75,000 to under \$100,000 | \$100,000 to under \$150,000 | \$150,000 or more | DK | SKP/ REF |
|---------------------------------------|-------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|-----------------------------------|------------------------------------|----------------------|----|-------------|
| All Hispanic adults (N=458) | 10 | 14 | 21 | 12 | 9 | 15 | 10 | 5 | 4 | | |
| Hispanic adults age 40+ (N=385) | 13 | 14 | 20 | 8 | 8 | 13 | 12 | 5 | 6 | | |

| AP-NORC Hispanic adults age 40+ | Under \$10,000 | \$10,000 to under \$20,000 | \$20,000 to under \$30,000 | \$30,000 to under \$40,000 | \$40,000 to under \$50,000 | \$50,000 to under \$75,000 | \$75,000 to under \$100,000 | \$100,000 to under \$150,000 | \$150,000 or more | DK | SKP/ REF |
|--|-------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|-----------------------------------|------------------------------------|----------------------|----|-------------|
| 3/2-29/17 (N=310) | 11 | 11 | 14 | 15 | 9 | 19 | 10 | 7 | 4 | | |
| 2/18- 4/9/16 (N=400) | 8 | 15 | 11 | 5 | 12 | 11 | 6 | 6 | 5 | 10 | 12 |
| 4/7- 5/15/15 (N=419) | 11 | 16 | 16 | 7 | 5 | 14 | 10 | 5 | 5 | 6 | 5 |
| 3/13- 4/23/14 (N=436) | 21 | 19 | 14 | 12 | 4 | 8 | 6 | 6 | 4 | 1 | 4 |

¹³ This is an AmeriSpeak® Profile variable beginning in 2017. From 2013-2016, this question read: “Does your total household income fall below \$50,000 dollars, or is it \$50,000 or higher?; And in which group does your total household income fall?”

MARITAL¹⁴

| AP-NORC 3/13-4/5/18 | Married | Living as married/ Co-habiting | Living with partner | Separated | Divorced | Widowed | Never married | DK | SKP/ REF |
|------------------------------------|---------|--------------------------------------|---------------------------|-----------|----------|---------|------------------|----|-------------|
| All Hispanic adults (N=458) | 46 | | 9 | 3 | 8 | 5 | 29 | | |
| Hispanic adults age 40+ (N=385) | 55 | | 5 | 6 | 13 | 10 | 10 | | |

| AP-NORC Hispanic adults age 40+ | Married | Living as married/ Co-habiting | Living with partner | Separated | Divorced | Widowed | Never married | DK | SKP/ REF |
|---------------------------------------|---------|--------------------------------------|---------------------------|-----------|----------|---------|------------------|----|-------------|
| 3/2-29/17 (N=310) | 48 | | 6 | 10 | 21 | 2 | 12 | | |
| 2/18-4/9/16 (N=400) | 59 | 5 | | 6 | 11 | 7 | 11 | - | 1 |
| 4/7-5/15/15 (N=419) | 56 | 5 | | 7 | 18 | 3 | 11 | * | - |
| 3/13-4/23/14 (N=458) | 57 | 4 | | 5 | 11 | 7 | 16 | - | * |

GENDER¹⁵

| AP-NORC 3/13-4/5/18 | Male | Female | DK | SKP/ REF |
|---------------------------------|------|--------|----|-------------|
| All Hispanic adults (N=458) | 50 | 50 | | |
| Hispanic adults age 40+ (N=385) | 41 | 59 | | |

| AP-NORC Hispanic adults age 40+ | Male | Female | DK | SKP/ REF |
|------------------------------------|------|--------|----|-------------|
| 3/2-29/17 (N=310) | 48 | 52 | | |
| 2/18-4/9/16 (N=400) | 47 | 52 | 1 | * |
| 4/7-5/15/15 (N=419) | 48 | 52 | - | - |
| 3/13-4/23/14 (N=458) | 48 | 52 | - | - |

¹⁴ This is an AmeriSpeak® Profile variable beginning in 2017. From 2013-2016, this question read: “What is your marital status? Are you married, living as married, co-habiting; separated; divorced; widowed; or never married?”

¹⁵ This is an AmeriSpeak® Profile variable beginning in 2017. From 2013-2016, the interviewer recorded gender, but if unsure, asked: “Are you male or female?”

Study Methodology

This study, funded by [The SCAN Foundation](#), was conducted by The Associated Press-NORC Center for Public Affairs Research. Data were collected using AmeriSpeak®, NORC's probability-based panel designed to be representative of the U.S. household population. During the initial recruitment phase of the panel, randomly selected U.S. households were sampled with a known, non-zero probability of selection from the NORC National Sample Frame and then contacted by U.S. mail, email, telephone, and field interviewers (face to face). The panel provides sample coverage of approximately 97% of the U.S. household population. Those excluded from the sample include people with P.O. Box only addresses, some addresses not listed in the USPS Delivery Sequence File, and some newly constructed dwellings. Of note for this study, the panel would also exclude recipients of long-term care who live in some institutional types of settings, such as skilled nursing facilities or nursing homes, depending on how addresses are listed for the facility. Staff from NORC at the University of Chicago, The Associated Press, and The SCAN Foundation collaborated on all aspects of the study.

Interviews for this survey were conducted between March 13 and April 5, 2018, with adults age 18 and older representing the 50 states and the District of Columbia. Panel members were randomly drawn from AmeriSpeak, and 1,945 completed the survey—1,588 via the web and 357 via telephone. For purposes of analysis, adults age 40 and older and Hispanic older adults were sampled at a higher rate than their proportion of the population, then weighted back to their proper proportion in the survey, according to the most recent census. Interviews were conducted in both English and Spanish, depending on respondent preference. Respondents were offered a small monetary incentive (\$3) for completing the survey.

The final stage completion rate is 30.0 percent, the weighted household panel response rate is 33.7 percent, and the weighted household panel retention rate is 88.1 percent, for a cumulative AAPOR response rate 3 of 8.9 percent. The overall margin of sampling error is +/- 3.3 percentage points at the 95 percent confidence level including the design effect. The margin of sampling error for the 1,522 completed interviews with adults age 40 and older is +/- 3.3 percentage points at the 95 percent confidence level including the design effect. The margin of sampling error for the 458 completed interviews with Hispanic adults age 18 and older is +/- 9.5 percentage points at the 95 percent confidence level including the design effect. The margin of sampling error for the 423 completed interviews with adults ages 18 to 39 is +/- 6.7 percentage points at the 95 percent confidence level including the design effect.

Once the sample has been selected and fielded, and all the study data have been collected and made final, a poststratification process is used to adjust for any survey nonresponse as well as any non-coverage or under and oversampling resulting from the study specific sample design. Poststratification variables included age, gender, census division, race/ethnicity, and education. Weighting variables were obtained from the 2017 Current Population Survey. The weighted data reflect the U.S. population of adults age 18 and over.

Topline data and reports for all previous years, including full methodology statements, are available at www.longtermcarepoll.org. For more information, email info@apnorc.org.

About The Associated Press-NORC Center for Public Affairs Research

The AP-NORC Center for Public Affairs Research taps into the power of social science research and the highest-quality journalism to bring key information to people across the nation and throughout the world.

- The Associated Press (AP) is the world's essential news organization, bringing fast, unbiased news to all media platforms and formats.
- NORC at the University of Chicago is one of the oldest and most respected, independent research institutions in the world.

The two organizations have established The AP-NORC Center for Public Affairs Research to conduct, analyze, and distribute social science research in the public interest on newsworthy topics, and to use the power of journalism to tell the stories that research reveals.

The founding principles of The AP-NORC Center include a mandate to carefully preserve and protect the scientific integrity and objectivity of NORC and the journalistic independence of AP. All work conducted by the Center conforms to the highest levels of scientific integrity to prevent any real or perceived bias in the research. All of the work of the Center is subject to review by its advisory committee to help ensure it meets these standards. The Center will publicize the results of all studies and make all datasets and study documentation available to scholars and the public.