



The September 2020 SAP/AP-NORC Center Poll

Conducted by The Associated Press-NORC Center for Public Affairs Research
With funding from SAP

*Interviews: 9/11-16/2020
1,015 employees*

*Margin of error: +/- 4.2 percentage points at the 95% confidence level among full-time and
part-time employed adults*

NOTE: All results show percentages among all respondents, unless otherwise labeled.

EMPLY1. Which statement best describes your current employment status?

	SAP/AP-NORC 9/11-16/2020
Working remotely as a paid employee	29
Working in-person as a paid employee	71
<i>N=</i>	<i>1,015</i>

Q1. Which of the following best describe your current work situation?

		SAP/AP-NORC 9/11-16/2020
If working in-person as a paid employee <i>N=686</i>	Leave home to work in a hospital, a doctor's or dentist's office, or other medical facility	14
	Leave home to work in a retail or service job	25
	Leave home to work in some other type of workplace	61
If working remotely as a paid employee <i>N=329</i>	Work from home, or telecommute, because of the coronavirus outbreak	82
	Work from home and did so before the coronavirus outbreak	14
	On leave	1
	DON'T KNOW	*
	SKIPPED/REFUSED	*

N = 1,015

Q2. During the coronavirus pandemic, has your job been considered:

	SAP/AP-NORC 9/11-16/2020
Essential	68
Non-essential	20
Not sure	13
SKIPPED/REFUSED	*
<i>N=</i>	<i>1,015</i>

Q3. Would you say that each of the following has gotten better, stayed the same or gotten worse as a result of the coronavirus pandemic?

[GRID ITEMS RANDOMIZED; HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

SAP/AP-NORC 9/11-16/2020	Better NET	A lot better	A little better	Stayed the same	Worse NET	A little worse	A lot worse	DK	SKP/REF
The way things are going for you generally	19	4	15	43	37	31	6	-	*
The amount of stress you experience	13	4	8	33	54	37	18	-	*
The amount of work you get done	18	5	13	57	24	20	5	-	*
The balance between your work and personal life	19	6	13	44	36	24	12	-	*

N = 1,015

Q4. Is each of the following a major source of stress, a minor source of stress or not a source of stress?

[GRID ITEMS RANDOMIZED]

SAP/AP-NORC 9/11-16/2020	Major source	Minor source	Not a source	DK	SKP/REF
Your job	32	46	21	-	*
The coronavirus pandemic	43	43	14	-	1
Your family life	21	45	33	-	1
Your personal finances	30	42	28	*	1
Recent attention to racial inequality	27	40	32	-	1
The national economy	22	54	23	*	1
The presidential election	29	40	29	*	1
Your health	20	40	39	-	1

N = 1,015

Q5. Thinking about your work during the coronavirus pandemic, is each of the following a major source of stress, a minor source of stress or not a source of stress?

[GRID ITEMS RANDOMIZED]

SAP/AP-NORC 9/11-16/2020	Major source	Minor source	Not a source	DK	SKP/REF
Uncertainty about your job security <i>N=1,015</i>	21	27	51	-	1
Balancing work and other responsibilities <i>N=1,015</i>	27	41	31	-	1
<i>If work outside home: Concern about being exposed to the coronavirus at work N=681</i>	32	40	28	-	1
<i>If work outside home: Following coronavirus safety procedures N=681</i>	27	44	29	-	1
<i>If work from home: Isolation from co-workers N=317</i>	17	40	42	-	1
<i>If work from home: Your work environment at home N=317</i>	13	41	46	-	1

Q6. Thinking about the way your employer is responding to the coronavirus pandemic, would you say they are going above and beyond, doing about the right amount, or falling short?

[HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

	SAP/AP-NORC 9/11-16/2020
Going above and beyond	24
Doing about the right amount	57
Falling short	18
DON'T KNOW	-
SKIPPED/REFUSED	1

N=

1,015

Q7. Would you say your employer is doing a good job, a bad job, or neither a good job nor bad job protecting the [fill item] of its employees?

[GRID ITEMS RANDOMIZED; HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

SAP/AP-NORC 9/11-16/2020	Good NET	Very good	Moderately good	Neither good nor bad	Bad NET	Moderately bad	Very bad	DK	SKP/REF
Physical health	54	19	35	32	13	10	3	-	1
Mental health	45	15	31	35	18	14	5	-	1
Financial wellbeing	47	17	30	36	16	9	6	-	1

N = 1,015

Q8. How important would you say it is for your employer to be doing each of the following during the coronavirus pandemic?

[GRID ITEMS RANDOMIZED; HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

SAP/AP-NORC 9/11-16/2020	Extremely / Very NET	Extremely	Very	Some- what	Not too/ Not at all NET	Not too	Not at all	DK	SKP/ REF
Developing an infectious disease preparedness plan	68	36	32	20	11	5	6	-	1
Communicating updates on company practices during the pandemic	72	35	36	20	7	5	2	-	1
Ensuring the work environment meets public health guidelines	76	45	32	17	5	3	2	-	1
Providing protective equipment for employees to reduce the risk of infection	73	44	29	18	8	5	3	-	1
Expanding health care benefits	53	25	27	29	17	11	7	-	1
Expanding paid sick leave	61	30	31	23	16	11	5	-	1
Offering flexibility for parents and other caregivers	69	35	34	21	9	6	3	*	1
Offering counseling or other mental health resources	50	21	29	29	21	12	9	-	1
Communicating to employees if they have come in contact with a confirmed virus case	78	50	28	14	7	4	3	-	1
Providing hazard pay for at-risk workers	60	30	30	20	20	11	9	-	1

N = 1,015

Q9. Would you say your employer is doing a good job, a bad job, or neither a good job nor bad job doing each of the following during the coronavirus pandemic?

[GRID ITEMS RANDOMIZED; HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

SAP/AP-NORC 9/11-16/2020 <i>N=1,015</i>	Good NET	Very good	Moderately good	Neither good nor bad	Bad NET	Moderately bad	Very bad	DK	SKP/ REF
Developing an infectious disease preparedness plan	48	21	28	36	15	10	5	-	1
Communicating updates on company practices during the pandemic	62	27	35	24	13	9	4	-	1
Ensuring the work environment meets public health guidelines	66	32	34	23	10	6	4	-	1
Providing protective equipment for employees to reduce the risk of infection	62	30	32	24	12	8	4	-	1
Expanding health care benefits	22	8	14	53	24	13	12	-	1
Expanding paid sick leave	29	12	17	42	27	13	14	*	1
Offering flexibility for parents and other caregivers	44	17	27	37	18	10	8	*	1
Offering counseling or other mental health resources	32	12	20	44	23	11	12	-	1
Communicating to employees if they have come in contact with a confirmed virus case	51	26	25	31	16	11	6	-	1
Providing hazard pay for at-risk workers	22	8	14	43	33	13	20	*	1

N = 1,015

Q10. Thinking specifically about parents and caregivers, how important would you say it is for your employer to provide each of the following during the coronavirus pandemic?

[GRID ITEMS RANDOMIZED; HALF SAMPLE ASKED RESPONSE OPTIONS IN REVERSE ORDER]

SAP/AP-NORC 9/11-16/2020	Extremely/ Very important NET	Extremely important	Very important	Somewhat important	Not too/ Not at all important NET	Not too important	Not at all important	DK	SKP/ REF
Stipends for childcare	38	15	22	32	30	16	14	-	1
Childcare facilities	38	16	22	31	30	16	14	-	1
Tutoring resources when schools are closed	36	14	22	29	34	20	15	-	1
Extended family leave options	56	23	33	29	14	8	6	-	1

N = 1,015

Q11. Is your employer providing each of the following, or not?

[GRID ITEMS RANDOMIZED]

SAP/AP-NORC 9/11-16/2020	Yes	No	Not sure	SKP/REF
Stipends for childcare	6	73	20	1
Childcare facilities	10	73	16	1
Tutoring resources when schools are closed	7	72	20	1
Extended family leave options	26	46	27	1

N=1,015

Q12. As a result of the coronavirus pandemic, have you experienced any of the following?

[GRID ITEMS RANDOMIZED]

SAP/AP-NORC 9/11-16/2020	Yes	No	DK	SKP/REF
Taken leave	20	79	-	*
Cut back on hours	28	71	-	*
Considered quitting your job	25	74	-	*

N=1,015

Q13. Are you the parent or guardian of any children who are currently in daycare or kindergarten through 12th grade, or not? *Select all that apply*

	SAP/AP-NORC 9/11-16/2020
No children	63
Child in daycare	9
Child in K-8	22
Child in high school	13
DON'T KNOW	-
SKIPPED/REFUSED	1

N=

1,015

IF HAVE CHILDREN IN DAYCARE through 12th GRADE:

Q14. Is your child's school or daycare currently open for in-person attendance or closed because of the coronavirus outbreak?

	SAP/AP-NORC 9/11-16/2020
Open	63
Closed	37
DON'T KNOW	-
SKIPPED/REFUSED	*

N=

387

Q15. How many employees work for your employer?

	SAP/AP-NORC 9/11-16/2020
1-9	9
10-49	14
50-99	10
100-499	18
500-999	9
1000-1999	7
More than 2000	34
DON'T KNOW	*
SKIPPED/REFUSED	*

N= 1,015

AGE

	AP-NORC 8/17-19/2020
18-29	24
30-44	33
45-59	30
60 +	13

N= 1,015

GENDER

	AP-NORC 8/17-19/2020
Male	51
Female	49

N= 1,015

The September 2020 SAP/AP-NORC Poll

RACE/ETHNICITY

	AP-NORC 8/17-19/2020
White	61
Black or African American	12
Hispanic	18
Other	9
<i>N=</i>	<i>1,015</i>

MARITAL STATUS

	AP-NORC 8/17-19/2020
Married	60
Not married	40
<i>N=</i>	<i>1,015</i>

EDUCATION

	AP-NORC 8/17-19/2020
Less than a high school diploma	6
High school graduate or equivalent	26
Some college	28
College graduate or above	40
<i>N=</i>	<i>1,015</i>

The September 2020 SAP/AP-NORC Poll

INCOME

	AP-NORC 8/17-19/2020
Under \$10,000	3
\$10,000 to under \$20,000	4
\$20,000 to under \$30,000	7
\$30,000 to under \$40,000	10
\$40,000 to under \$50,000	7
\$50,000 to under \$75,000	23
\$75,000 to under \$100,000	18
\$100,000 to under \$150,000	18
\$150,000 or more	10

N=

1,015

STUDY METHODOLOGY

This survey was conducted by The Associated Press-NORC Center for Public Affairs Research with funding from SAP.

Data were collected using the AmeriSpeak Omnibus®, a monthly multi-client survey using NORC's probability-based panel designed to be representative of the U.S. household population. The survey was part of a larger study that included questions about other topics not included in this report. During the initial recruitment phase of the panel, randomly selected U.S. households were sampled with a known, non-zero probability of selection from the NORC National Sample Frame and then contacted by U.S. mail, email, telephone, and field interviewers (face-to-face). The panel provides sample coverage of approximately 97% of the U.S. household population. Those excluded from the sample include people with P.O. Box only addresses, some addresses not listed in the USPS Delivery Sequence File, and some newly constructed dwellings.

Interviews for this survey were conducted between September 11 and 16, 2020, with full-time or part-time employed adults age 18 and over representing the 50 states and the District of Columbia. Self-employed adults were not included in the survey. Panel members were randomly drawn from AmeriSpeak and screened during the survey for their current employment status. In addition to 531 employed adults from the omnibus sample, the survey included a supplementary sample of 484 employed adults. A total of 1,015 employed adults completed the survey—1,006 via the web and 9 via telephone. Interviews were conducted in English. The screener completion rate is 21.3%, the weighted household panel response rate is 21.0%, and the weighted household panel retention rate is 80.4 percent, for a cumulative response rate of 3.4%. The overall margin of sampling error is +/- 4.2 percentage points at the 95% confidence level, including the design effect. The margin of sampling error may be higher for subgroups.

Once the sample has been selected and fielded, and all the study data have been collected and made final, a poststratification process is used to adjust for any survey nonresponse as well as any noncoverage or under- and oversampling resulting from the study specific sample design. Poststratification variables included age, gender, census division, race/ethnicity, and education. Weighting variables were obtained from the 2020 Current Population Survey. The weighted data reflect the U.S. population of full-time and part-time employed adults age 18 and over.

For more information, email info@apnorc.org.